



Division of Provider Services & Quality Assurance
P.O. Box 8059, Slot S409, Little Rock, AR 72203-8059

MEMORANDUM

TO: All Provider Types
FROM: Martina Smith, J.D., Division Director
DATE: August 20, 2026
RE: Advisory Memo – Electronic Criminal Background Check Fee Updates

The Arkansas Department of Public Safety maintains the State of Arkansas Online Criminal Background Check System provided by the Arkansas State Police. The Division of Provider Services and Quality Assurance (DPSQA) is responsible for reviewing criminal background check requests submitted to the State of Arkansas Online Criminal Background Check System and issuing determinations for employees of programs and facilities licensed or certified by the Division.

DPSQA has been notified by the Arkansas Department of Public Safety that beginning October 1, 2026, there will be a fee increase of \$3.00 for the FBI portion of all background checks submitted to the State of Arkansas Online Criminal Background Check System. This is based on a periodic review by the FBI of the process of providing fingerprint-based and name-based criminal history record information (CHRI) checks to determine the proper fee amounts which should be collected.

The updated breakdown for the fee schedule is as follows:

Current fee for Fingerprint-based Submission - \$12.00
Revised fee - \$15.00

Current fee for Fingerprint-based Volunteer Submission - \$10.00
Revised fee - \$13.00

The base fee before any service fees from TylerTech will be \$15.00 and \$13.00. The background check website will reflect \$16.00 and \$14.00 due to the \$1.00 service fee TylerTech charges. Currently the website reflects \$13.00 and \$11.00 due to the service fee when the base fee for the FBI is \$12.00 and \$10.00.

Please visit the Arkansas Department of Public Safety's website for the most current pricing information for background checks: <https://www.ark.org/criminal/index.php>

If you have questions about the background check process, please follow up here: [Electronic Background Check - Arkansas Department of Human Services](#) OR DPSQA.Records.Check@dhs.arkansas.gov.

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