

DPSQA Certification Policy Change

Effective August 5, 2025, Personal Care Providers (Personal Care, Attendant Care, and Respite) will no longer need to certify with the Arkansas Department of Human Services (DHS) Division of Provider Services and Quality Assurance (DPSQA).

Who is affected?

- Personal Care Providers - provider type 32 (excluding School-based)
- Attendant Care Providers - provider type 97
- Respite Care Providers - provider type 57

What action do providers need to take?

- Providers must now work directly with the Arkansas Department of Health (ADH) for licensure.

Where can I find additional information?

- [Waiting on link](#)

What if I have questions or need assistance?

- For assistance, please contact Provider Enrollment at (501) 376-2211 or toll free at (800) 457-4454. When prompted, select 0 for “Other Inquiries”, then option 3 for “Provider Enrollment”.