

Electronic Visit Verification for In-Home Personal Care, Attendant Care, Respite Care, and Home Health - Zoom Public Hearing (04/29/2026 @ 9:00 a.m.)

Mac Golden: Good morning, everyone, I am Mac Golden, with the Office of Policy and Rules. I welcome you to a public hearing regarding electronic visit verification for in-home personal care, attendant care, respite care, and home health. I will be announcing the notice of rulemaking and then I will open the floor for public comments. If you would like to make a comment, please use the raise hand feature via zoom and you'll be recognized. DHS responses to public comments will appear on the DHS proposed rule website after the comment period ends. I will now read the notice.

Notice of Rule Making. The Department of Human Services announces for a public comment period of thirty calendar days a notice of rulemaking for the following proposed rule under one or more of the following chapters, subchapters, or sections of the Arkansas Code: §§20-76-201, 20-77-107, and 25-10-129. The projected effective date of the rule is August 1, 2026. There is no fiscal impact.

The Division of Medical Services updates Electronic Visit Verification (EVV) rules to align with requirements in the 21st Century Cures Act. EVV is provided for in-home personal care, attendant care, respite care, and home health services. The updates to Section I of the Arkansas Medicaid Provider Manual clarify expectations for the use of EVV, remove ambiguous language, and provide specific EVV provider requirements. As part of the updates, DMS removes the provider application requirement to submit a copy of a W-9 tax form. Instead, DMS adds the requirement to submit a National Provider Identifier (if applicable) for health care providers as defined in 45 CFR § 160.103. New forms will capture information necessary to attest to EVV requirements.

The proposed rule is available for review at the Department of Human Services, Office of Policy and Rules, 2nd floor Donaghey Plaza South Building, 7th and Main Streets, P. O. Box 1437, Slot S295, Little Rock, Arkansas 72203-1437. You may also access and download the proposed rule at ar.gov/dhs-proposed-rules. Public comments can be submitted in writing at the above address or at the following email address: ORP@dhs.arkansas.gov. All public comments must be received by DHS no later than May 18, 2026. Please note that public comments submitted in response to this notice are considered public documents. A public comment, including the commenter's name and any personal information contained within the public comment, will be made available and may be seen by various people. A public hearing will be held by remote access through Zoom.

If you need this material in a different format, such as large print, contact the Office of Policy and Rules at 501-320-6428. The Arkansas Department of Human Services is in compliance with Titles VI and VII of the Civil Rights Act and is operated, managed and delivers services without regard to religion, disability, political affiliation, veteran status, age, race, color or national origin. Signed Elizabeth Pitman, Director of the Division of Medical Services.

Please let the record reflect we have three attendees for today's public hearing. If any attendee would like to make a public comment at this time, please use the raise hand feature and I will pause and give you a moment.

It does not appear any attendee wishes to make a public comment today. We thank you for attending this public hearing. We will now go off record.