



MedicAide

An Informational Newsletter for Idaho Medicaid Providers

**From the Idaho Department of Health and Welfare,
Division of Medicaid**

April 2026

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The content of this guidance document is not new law but is an interpretation of existing law prepared by the Idaho Department of Health and Welfare to provide clarity to the public regarding existing requirements under the law. This document does not bind the public, except as authorized by law or as incorporated into a contract. For additional information or to provide input on this document, contact the Division of Medicaid by emailing medicaidcommunications@dhw.idaho.gov or by calling 888-528-5861.

Audiology CPT Code Updates for 2026

Effective January 1, 2026, Idaho Medicaid now covers 12 new Current Procedural Terminology (CPT®) codes for audiology services related to hearing devices.

These new codes replace the previous hearing aid service codes (**92590–92595**) and are designed to better reflect the range of professional services provided.

What's New

The updated codes are organized into the following service categories:

- Candidacy Evaluation: 92628–92629
- Hearing Aid Selection: 92631–92632
- Fitting and Follow-Up: 92634–92637
- Verification: 92638–92641
- Assistive Device Services: 92642

Fee Schedule Updates

- The following codes have been added to the Numerical Fee Schedule: 92628, 92629, 92631, 92632, 92636, 92637, 92641
- The following codes are listed at \$0.00 (manually priced) and require documentation to be submitted with claims: 92634, 92635, 92638, 92639, 92642

Documentation Requirements

For manually priced codes, please attach to the claim clinical visit notes, evaluation and treatment plans, and the following specific details:

- Hearing Aid Fitting (92634–92635):
Include the clinical encounter note documenting the fitting, total time spent, and confirmation of fitting accuracy.
- Behavioral Verification of Amplification (92638–92639):
Document the time spent (excluding diagnostic testing) and include specific data such as aided thresholds, functional gain, or speech-in-noise testing results.
- Supplemental Hearing Assistive Technology (92642):
Include time spent, device details, and the functional goal for the patient.

Billing Reminder

Be sure to include the appropriate modifiers of LT, RT, and 50 when applicable.

Questions or Feedback

If you have questions about these updates or suggestions for the provider handbook, please contact the Bureau of Policy at **MCPT@dhw.idaho.gov**.

Clarification to Services Provided to Immediate Family or Household Members

The January 2026 article titled "Services Provided to Immediate Family or Household Members," stated that in most cases, Medicaid doesn't reimburse services provided to immediate family or household members. This applies to physicians, mid-level practitioners, dentists, and other licensed individuals who provide services to a member within their immediate family or household. It doesn't apply to individuals who provide certified family home services and other non-professional services. Providers are encouraged to refer to the handbook that outlines the requirements of their specific provider specialty.

Provider Handbook Updates

Several updates to the Idaho Medicaid Provider Handbooks have been published. Providers are encouraged to review the changes below.

Retired and Consolidated Handbooks

- The Adult Residential Care and Nursing and Custodial Care Facilities handbooks are being retired. Their content will be incorporated into a new Long-Term Care Facility handbook (expected April).
- The Agency Professional handbook has been retired and replaced by the [Home and Community-Based Services \(HCBS\) and Long-Term Support Services \(LTSS\)](#) handbook.
- The IHS, FQHC, and RHC handbook has been retired and split into two new handbooks:
 - [Federally Qualified Health Center and Rural Health Clinic Services](#)
 - [Indian Health Services](#)

New and Upcoming Handbooks

- The Children's Habilitation Intervention Services handbook is in development and expected in May.

Rewritten Handbooks

- [Home Health and Hospice Services](#)
- [Nursing Services](#) (now includes nursing-related content from other handbooks)
- [Podiatry Services](#) (formerly *Podiatric Medicine and Surgery Services*)
- [Transportation Services](#)

Therapy Services Updates

The [Therapy Services](#) handbook has been updated to:

- Replace the monetary cap with a 20 visit threshold per therapy discipline
- Clarify that MCU reviews most therapy prior authorizations, while Telligen reviews home health therapy
- Update guidance on clinical fellows
- Revise requirements for **speech-language pathology assistants**

Questions or Feedback

For questions or suggestions, please contact the Bureau of Policy at **MCPT@dhw.idaho.gov**

Transition from Behavioral Modification & Consultation to Behavioral Intervention

Idaho Medicaid announced updates in Information Release [MA25-21](#), transitioning Behavioral Modification and Consultation (BMC) services to Behavioral Intervention under the Children's Habilitation Intervention Services (CHIS) benefit.

Effective December 1, 2025, this change aligns behavioral services under CHIS for more consistent oversight and administration.

What Changed

- Existing BMC authorizations through Magellan were automatically transitioned to BI authorizations with Telligen
- Authorizations active on or after December 1, 2025, were extended through the original end date or 90 days, whichever is later
- Affected members were notified of these changes

Key Updates for Providers

- Submit BI authorization requests to Telligen
- Bill claims to Idaho Medicaid Fee-for-Service (FFS) through Gainwell Technologies
- Use the [Children's DD Independent Providers Fee Schedule](#) and [Children's DDA Fee Schedule](#) for correct coding

BMC to BI Crosswalk

Use the following crosswalk to convert previously billed BMC codes (Magellan) to BI codes (Gainwell with Telligen authorization):

BMC to BI Crosswalk					
Magellan Authorizations	BMC CODE	BMC Modifier	Telligen Authorizations	BI CODE	BI Modifier
	97153			H0004	TG
	97153	HN		H0004	TF
	97153	HM		H0004	
	97154			H0005	
	97155			H0004	TG
	97155	HN		H0004	TF
	97156			H0004	TG
	97156	HN		H0004	TF
	97157			H0005	TG
	97157	HN		H0005	TF
	97158			H0005	TG
	97158	HN		H0005	TF
	97151			H0032	TG
	97151	HP		H0032	TG
	97151	HN		H0032	TF

What You Need to Do

- Ensure enrollment and billing capability with Idaho Medicaid FFS (Gainwell)
- Update internal billing and documentation processes to reflect BI requirements
- Review **MA25-21** for full details

Important Reminder

Services provided on or after December 1, 2025, must follow the new BI authorization and billing process. Claims submitted to Magellan after this date **will not be reimbursed**.

For additional guidance, including FAQs, visit the [HCBS – Children’s Developmental Disabilities Training and Resources](#) page.

Questions or Feedback

For questions or suggestions, contact the Bureau of Policy at MCPT@dhw.idaho.gov.

Information Releases

Medicaid has recently published the following IRs:

- [MA26-05 Therapy Service Limitations](#)
- [MA26-06 Supported Employment Cost Survey Results](#)
- [MA26-07 Annual WAHR](#)
- [MA26-08 Intense Supported Living Billing Practices](#)
- [MA26-09 Reimbursement of ACT and Adult Peer Support](#)
- [MA26-10 Provider-Administered Drugs](#)

Provider Training Opportunities

You are invited to attend the following webinars offered by Gainwell Technologies Regional Provider Relations Consultants.

Training is delivered at the times shown in the table below. Each session is open to any region, but space is limited to 25 participants per session, so please choose the session that works best for your schedule. To register for training, or to learn how to register, visit www.idmedicaid.com.

	May	June	July
	Revalidation	RA and Remittance Advice	LTC
10-11:00 AM MT	5/19/2026	6/16/2026	7/21/2026
	5/20/2026	6/17/2026	7/15/2026
	5/21/2026	6/18/2026	7/16/2026
2-3:00 PM MT	5/13/2026	6/10/2026	7/8/2026
	5/14/2026	6/11/2026	7/9/2026
	5/19/2026	6/16/2026	7/21/2026
	5/21/2026	6/18/2026	7/16/2026

If you would prefer one-on-one training in your office with your Regional Provider Relations Consultant, please feel free to contact them directly. Contact information for Provider Relations Consultants can be found on page [9](#) of this newsletter.

DHW Resource and Contact Information

DHW Website	https://healthandwelfare.idaho.gov/
Idaho Careline	2-1-1 1 (800) 926-2588
Medicaid Program Integrity Unit	P.O. Box 83720 Boise, ID 83720-0036 prvfraud@dhw.idaho.gov Hotline: 1 (208) 334-5754 Fax: 1 (208) 334-2026
Telligen	1 (866) 538-9510 Fax: 1 (866) 539-0365 http://IDMedicaid.Telligen.com

Insurance Verification

HMS PO Box 2894 Boise, ID 83701	1 (800) 873-5875 1 (208) 375-1132 Fax: 1 (208) 375-1134
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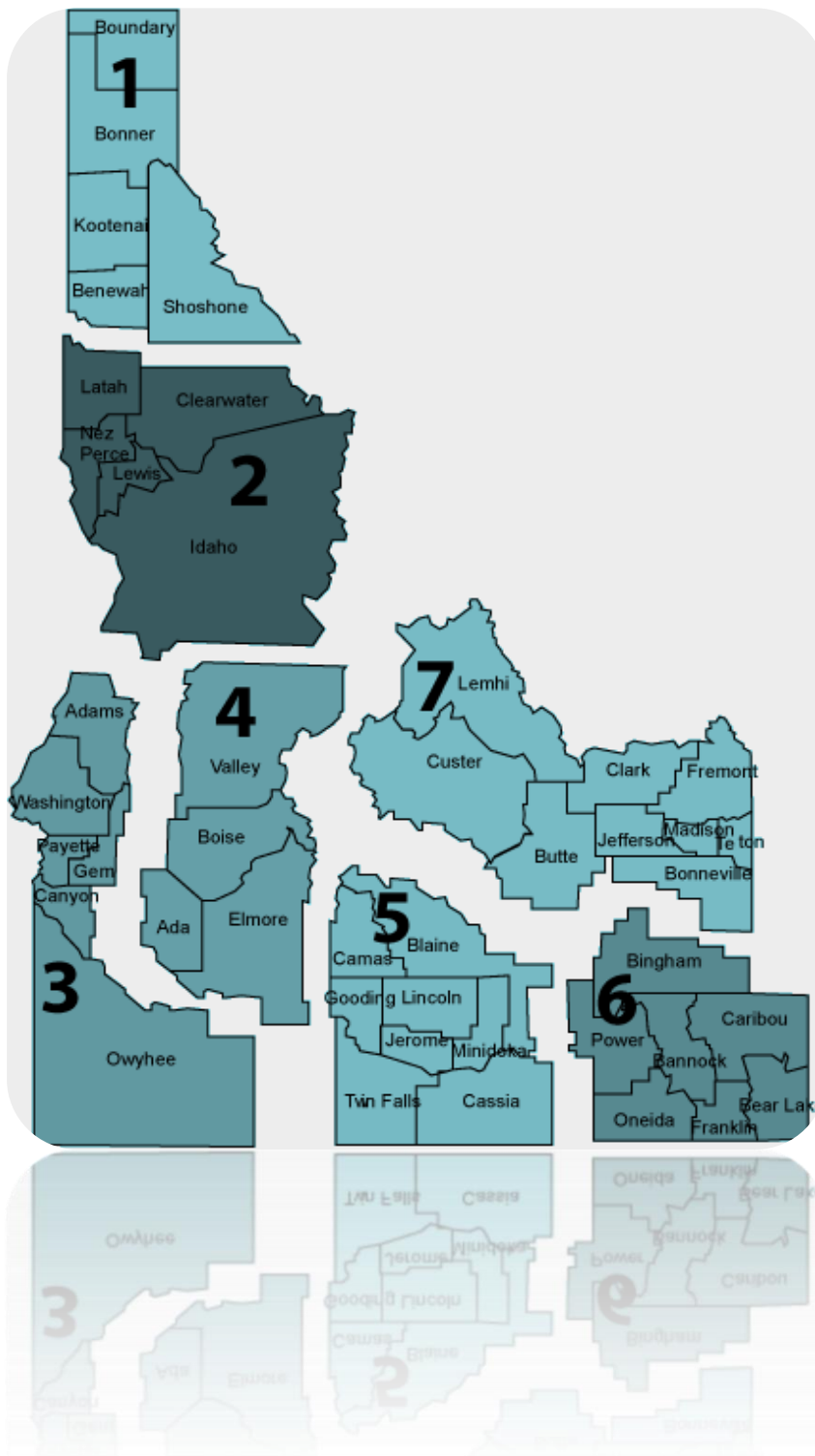
Gainwell Technologies Provider and Participant Services Contact Information

Provider Services	
MACS (Medicaid Automated Customer Service)	1 (866) 686-4272 1 (208) 373-1424
Provider Service Representatives Monday through Friday, 7 a.m. to 7 p.m. MT	1 (866) 686-4272 1 (208) 373-1424
E-mail	idproviderservices@gainwelltechnologies.com idproviderenrollment@gainwelltechnologies.com
Mail	P.O. Box 70082 Boise, ID 83707
Participant Services	
MACS (Medicaid Automated Customer Service)	1 (866) 686-4752 1 (208) 373-1432
Participant Service Representatives Monday through Friday, 7 a.m. to 7 p.m. MT	1 (866) 686-4752 1 (208) 373-1424
E-mail	idparticipantservices@gainwelltechnologies.com
Mail – Participant Correspondence	P.O. Box 70081 Boise, ID 83707
Medicaid Claims	
Utilization Management/Case Management	P.O. Box 70084 Boise, ID 83707
CMS 1500 Professional	P.O. Box 70084 Boise, ID 83707
UB-04 Institutional	P.O. Box 70084 Boise, ID 83707
UB-04 Institutional Crossover/CMS 1500/Third-Party Recovery (TPR)	P.O. Box 70084 Boise, ID 83707
Financial/ADA 2006 Dental	P.O. Box 70087 Boise, ID 83707

Gainwell Technologies Provider Services Fax Numbers

Provider Enrollment	1 (877) 517-2041
Provider and Participant Services	1 (877) 661-0974

Provider Relations Consultant (PRC) Information



Region 1 and the state of Washington

1 (208) 202-5735

Region.1@gainwelltechnologies.com

Region 2 and the state of Montana

1 (208) 202-5736

Region.2@gainwelltechnologies.com

Region 3 and the state of Oregon

1 (208) 202-5816

Region.3@gainwelltechnologies.com

Region 4

1 (208) 202-5843

Region.4@gainwelltechnologies.com

Region 5 and the state of Nevada

1 (208) 202-5963

Region.5@gainwelltechnologies.com

Region 6 and the state of Utah

1 (208) 593-7759

Region.6@gainwelltechnologies.com

Region 7 and the state of Wyoming

1 (208) 609-5062

Region.7@gainwelltechnologies.com

Region 9 all other states (not bordering Idaho)

1 (208) 609-5115

Region.9@gainwelltechnologies.com