

MARCH 2025

KMAP GENERAL BULLETIN 23349

UPDATED – Reminder of Guidance on Electronic Visit Verification (EVV) Requirements

Effective December 3, 2023, the requirement for EVV transactions, used for home and community-based services (HCBS) and non-waiver personal care services (PCS), was extended to include home health care services (HHCS) for home health visits.

For a list of the service codes requiring EVV, please see the attached. Home health care service providers will continue to submit claims for their services through the KMAP portal.

Effective February 6, 2025, home and community-based services and non-waiver PCS requiring EVV must be captured in AuthentiCare and claims for these services must be submitted through AuthentiCare.

Effective March 1, 2025, “original” claims for EVV covered services not submitted through AuthentiCare will be rejected by the payors/Managed Care Organizations (MCOs). Adjustment claims can be submitted directly to the payors/MCOs.

AuthentiCare EVV Help

If you need help using the AuthentiCare EVV application, please contact our AuthentiCare vendor, Fiserv:

- Fiserv phone: 800-441-4667
- Fiserv email: authenticare.support@fiserv.com

Authorization Help

If you need help with authorizations, please reach out to the appropriate Managed Care Organization (MCO) contacts:

- Aetna: Angela Cummings – cummingsa1@aetna.com
- Aetna: Tara Boydston – boydstunt@aetna.com
- Healthy Blue: Angeline Anderson – angeline.anderson@healthbluekansas.com
- Sunflower: hcbsauthorizations@sunflowerhealthplan.com
- United Healthcare: Rebecca Loy – rebecca_loy@uhc.com

Program or Policy Questions

If you have questions regarding the program or policy, please contact:

- State of Kansas – KDHE.EVV@ks.gov

KMAP [Kansas Medical Assistance Program](#)

- [Bulletins](#)
- [Manuals](#)
- [Forms](#)

Customer Service

- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m.
Monday - Friday

UPDATED – Reminder of Guidance on Electronic Visit Verification (EVV) Requirements continued

Note: The effective date of the policy is December 3, 2023. The implementation of State policy by the KanCare Managed Care Organizations (MCOs) may vary from the date noted in the Kansas Medical Assistance Program (KMAP) bulletins. The **KanCare Open Claims Resolution Log** on the KMAP [Bulletins](#) page documents the MCO system status for policy implementation and any associated reprocessing completion dates once the policy is implemented.

KMAP

[Kansas Medical Assistance Program](#)

- [Bulletins](#)
- [Manuals](#)
- [Forms](#)

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HCBS and Non-Waiver Codes Currently Requiring EVV

Autism Codes - Effective April 2022

T1005	T1005 U6	T2040 U2
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Frail Elderly (FE)

S5125	S5125 UD	S5130	S5135	S5135 UD	S5190	T1001	T2025
T2029	T2040 U2						

Intellectually/Developmentally Disabled (I/DD)

H0045	S5125	S5125 U1	S5190	T1000	T1000 TD	T1019	T2025
T2040 U2							

Physically Disabled (PD)

S5125 U6	S5125 U9*	T2040 U2	T2025
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***Note:** S5125 U9 does not require EVV when in a congregate setting for service dates December 2, 2023, through March 31, 2024.

Brain Injury (BI)

S5125 U9	S5125 UB	T2025	T2040 U2
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Severe Emotional Disturbance (SED) - Effective August 1, 2023

T1019 HK

Technology Assisted (TA)

T1004	T1019	T2040 U2
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Non-HCBS Codes - Effective September 2023

T1019 HE

HHCS Codes - Effective December 2023

99381	99382	99383	99384	99385	99391	99392	99393
99394	99395	99600	99601	99602	G0156	G0299	G0300
S0315	S0316	S9128	S9129	S9131	S9460	T1021	T1023
T1030	T1031	T1502					

HCBS - BI HHCS Codes - Effective December 2023

97129*	97130*	97535*	97537*	G0151	G0152	G1053	H0004
H2014							

***Note:** Effective February 1, 2024, BI-HHCS codes 97129 and 97130 will be removed from the EVV requirement and new codes 97535 and 97537 will be added.

HCBS - TA HHCS Codes - Effective December 2023

T1000	T1001	T1002	T1004	T1005
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Waiver and Non-Waiver In Lieu of Services – Effective February 1, 2024

97535	97537	S5135	S5190	T1000	T1000 TD	T1001	T1019
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***Note:** Effective January 1, 2025, Code T1001 will be removed from the EVV requirement and code T1000 TD will be added.

HCBS and Non-Waiver Codes Currently Requiring EVV continued

Non-Waiver Early and Periodic Screening, Diagnostic, and Treatment (EPSDT), PCS, and Private Duty Nursing (PDN) - Effective January 17, 2024

S5125 EP	T1000 EP
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STEPS (Support and Training for Employing People Successfully) Program Codes - Effective May 1, 2024

S5125 U3	S5125 U5	T2025 U3
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Note: Services for the following codes may be processed through AuthentiCare but are not required:

FE S0315	FE S0317	FE S5185	PD S5185	TBI S5185
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