

Home and Community Based Services Rate Determination

Forum # 1 –
Care Coordination, Personal Support, and
Supportive Skills Building Services

Sections 12, 18, 19, 20, 29, and 96

June 25, 2026

Public Consulting Group and Maine Department of Health and Human Services (DHHS)

Agenda

Items

Welcome and Reminders

Introductions

Rate Reform Process & Review

Draft Rate Setting Methodology & Draft Model Inputs

Draft Rate Recommendations

Next Steps and Q&A and Public Comment



Welcome and Reminders

- This effort includes:
 - Nine different policy sections within the MaineCare Benefits Manual (MBM)
 - ~130 service codes
- This effort seeks greater alignment across sections of policy
 - This means draft rates can increase and/or decrease for similar services across different sections to create greater consistency and equity
- Some rates are required to comply with statutory requirements
 - E.g. 22 MRS §7402 requires that wage components equal at least 125% of minimum wage for essential support workers

Welcome and Reminders Cont.

- State and federal approval and funding impact implementation timelines and feasibility.
Things to consider:
 - Budgetary asks and approval from the Maine State Legislature
 - Rulemaking in accordance with the Maine Administrative Procedures Act process
 - Federal authority for changes which can include approval of:
 - State Plan Amendments (SPAs)
 - 1915(C) Waiver Amendments by the Centers for Medicare & Medicaid Services (CMS)
 - Cost neutrality is a requirement of 1915(C) waivers
- Draft rates are based on data submitted from providers and from external data sources
 - Some rates have not been updated in many years
 - Final rates may increase or decrease based upon further review and input
 - Draft rates are developed using inflation through January 2027 as illustration only

Introductions

Maine Team and Public Consulting Group (PCG) Introductions

Maine Team Introductions

Jessica Levesque

Delivery System Reform Coordinator, OMS

Kristin Merrill

Assoc. Dir. of Program Implementation, OMS

Heather Bingelis

Acting LTSS Policy Manager, OMS

Nicole Rooney

LTSS Manager, OADS

Megan Brooks

LTSS Policy Writer, OMS

Derek Fales

Assoc. Dir. Developmental Disabilities and Brain Injury Services, OADS

Dwayne Parsons

Sr. Manager of Reimbursement and Fiscal Management, OMS

PCG Team Introductions

Kristen Gore

Senior Consultant, Project Manager

Ronda Kearns-Strawser

Senior Advisor, PMHNP

Jeremy Thomas

Senior Consultant

Erica Altman

Business Analyst

Megan Morris

Associate Manager

Joseph Carbeau

Associate Manager

Luke Lofgren

Actuarial Consultant, ASA

Rate Reform Process & Review

Rate Determination Process

Stand-alone section of Maine law (22 M.R.S. § 3173-J) enacted in 2022, codifying process and principles for MaineCare Rate System:

- 1. Sets schedule for regular rate review and adjustment**
- 2. Ensures review of relevant state and national data to inform rate amounts and payment models.**
- 3. Formalizes clear and transparent process for rate determination.**
- 4. MaineCare Advisory Committee**
- 5. Technical Advisory Panel**

Rate Determination Process

Below outlines the rate determination process, currently, in the process of draft rate presentations and public comments.

1. Initiation notice sent on 6/4/2024
2. Kickoff meetings held 8/28/2024
3. Interested parties' engagement meeting series held 9/4/2024 – 10/9/2024
4. Surveys (10/22/2024 – 11/22/2024) and rate model development
5. **Draft rate presentations June 25, 26, 29, 2026**
6. Opportunity for written public comments are due by 7/13/2026
7. Department review and written response to comments (TBD)
8. Rate Finalization (TBD)



Draft Rate Model Meeting Series

To comprehensively review all impacted MaineCare rates across home and community-based services, there will be a series of three draft rate presentations organized by section and service type:

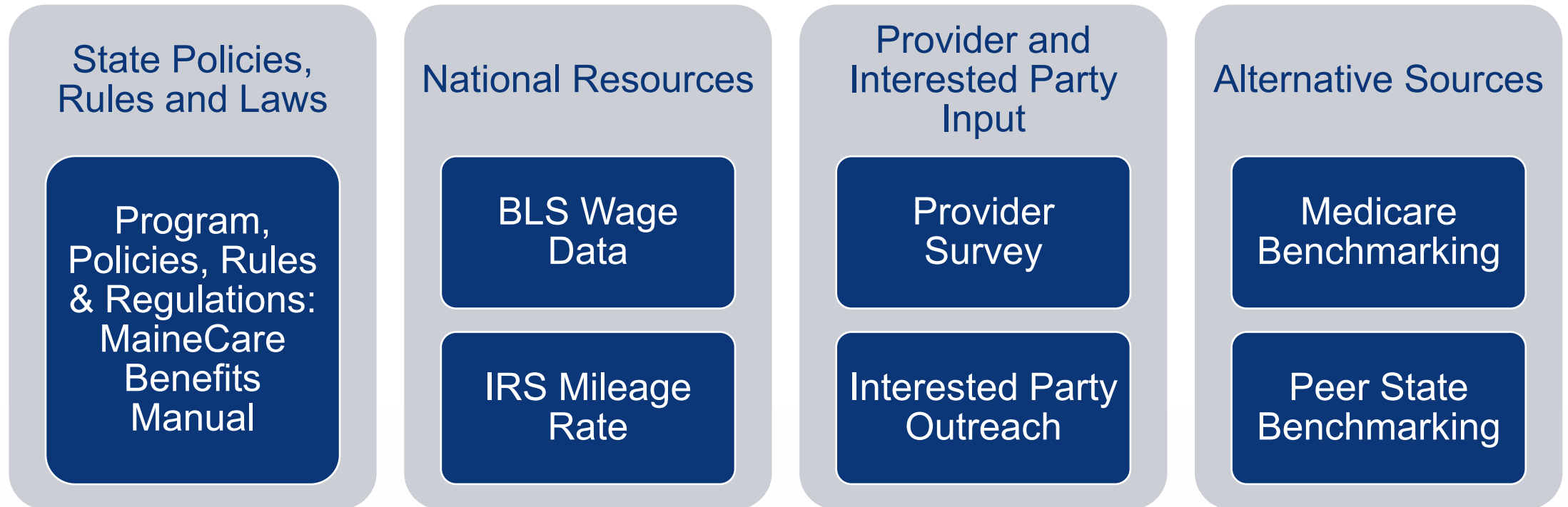
	Date & Time	Section	Service Categories
Meeting 1	June 25, 2026 11am	Sections 12, 18, 19, 20, 29, and 96	Care Coordination, Personal Support Services, and Supportive Skills Building
Meeting 2	June 26, 2026 10am	Sections 19, 20, 21, 40, 96, and 102	Clinical Services and Clinical Therapy Services
Meeting 3	June 29, 2026 1:30pm	Sections 18, 19, 20, 21, 29, and 40	Therapeutic Interventions and Assistive Technology

Draft Rate Setting Methodology & Draft Model Inputs

Independent Draft Rate Model Approach

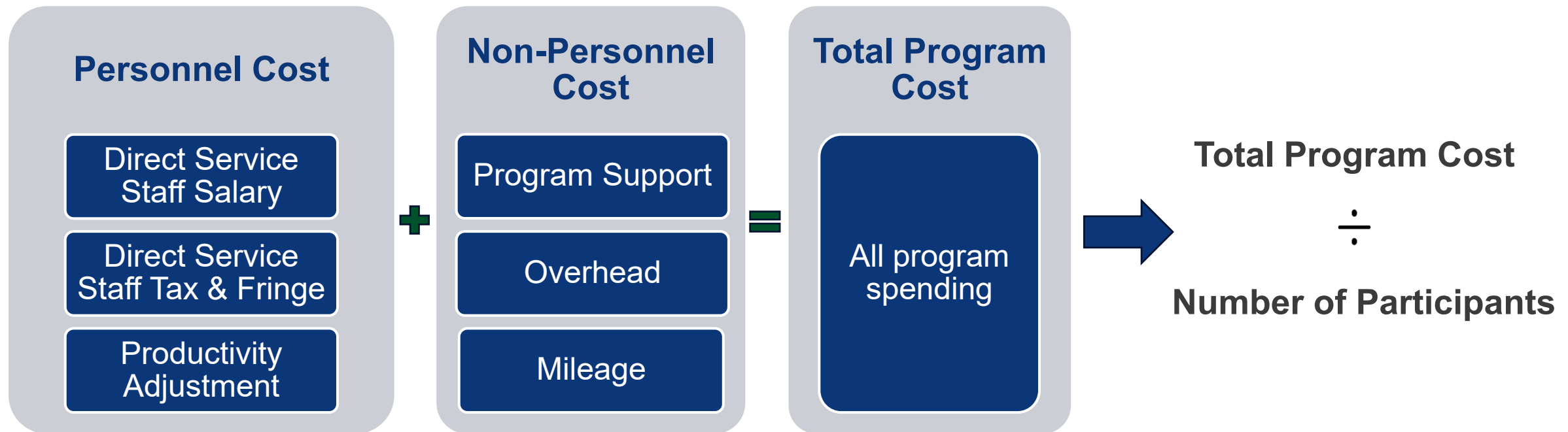
Independent rate models reflect the actual provider costs and use multiple data sources, as displayed below, to develop a final draft rate for each service.

The below data sources are all leveraged to support rate model inputs such as staff wages and benefits, staffing levels, service setting, time to complete service (such as documentation) and transportation costs.



Draft Rate Model Structure

Independent rate models reflect the actual provider costs and use multiple data sources. Below includes the high-level steps to calculate the service rates. Each group rate was calculated by dividing the number of participants by the total hourly individual rate.



A 10% incentive added for all group services.

Rate Model Structure: Benchmark Rate Variables

Rate Variable	Benchmark	Data Source	Notes
Direct Service Staff Wage*	Variable	BLS	Wage data pulled based on May 2024 BLS release.
Fringe & Benefits*	\$9.46 + 8.15%	BLS Dec 2024 & ME Tax	Variable adjustment to benefits based on wage for Maine specific payroll related taxes.
Non-Billable %	25%	Baseline Estimate	
Travel Time	10%	Baseline Estimate	
Overhead Costs	15%	CMS De Minimis Rate	Standard indirect cost rate used by CMS is used in the absence of reliable survey data.
Program Support	10%	Baseline Estimate	Assumption based on 4 hours of direct support per week.
Mileage Costs	\$0.70	Federal Mileage Rate	Cost of one hour traveling multiplied by the time spent traveling and average MPH.

** Rates have been adjusted for inflation through January 2027. This is subject to change.*

Rate Model Structure: Draft Rate Model Example

	Step	Line Item	Cost Per Service Hour	Adjustment Factor	Adjustment Factor Notes
Direct Service Staff Costs	1	Direct Service Staff Hourly Wage	\$31.05	n/a	Direct Staff Salary based on May 2024 BLS Data
	2	Employee Benefit Rate	\$11.99	\$9.46 + 8.15%	Variable and fixed benefits based on Dec 2024 ECEC BLS Data.
	3	Total Compensation	\$43.04	n/a	Add hourly wage and benefits.
	4	Nonbillable & Travel Adjustment	1.54	35%	Apply 35% productivity adjustment. For every 40 hours worked, 26 is direct billable time, 4 is travel and 10 is additional non-billable.
	5	Direct Staff Cost per Billable Hour	\$66.21		Multiply the employee hourly plus benefits by the productivity adjustment.
Admin & Program Costs	6	Program Support Cost	\$8.83	10%	Use of national benchmarks of 10% program support costs.
	7	Indirect Cost per Billable Hour	\$13.24	15%	Use of national benchmarks of 15% indirect costs.
Miles Driven	8	Vehicle Mileage Costs	\$5.07	n/a	Cost of one hour of driving multiplied by average travel time per one hour of direct service.
	9	Total Cost	\$93.35		
	10	Final Draft Rate Per Unit	\$23.34	0.25	Multiply the service unit of 15 minutes by the final cost per hour.

* Rates have been adjusted for inflation through January 2027. This is subject to change.

Wage Assumptions: Provider Survey Results

Wage assumptions included in the rate models are higher than wages reported through the provider survey. Survey data varied greatly among survey respondents, but responses were generally low.

Position Type	Provider Survey Data		Median 2024 BLS Data (with Jan '27 CAF)
	Average Reported	Responses	Total Wages Used in Model
Certified Nursing Assistant (CNA)	\$19.41	8	\$23.67
Home Health Aide (HHA)	\$19.01	8	\$19.54
Licensed Practical Nurse (LPN)	\$27.73	6	\$36.76
Occupational Therapist (OT)	\$38.75	4	\$42.64
Occupational Therapist Assistant (OTA)	\$26.98	1	\$30.80
Personal Care Assistant (PCA)	\$18.02	22	\$19.54
Physical Therapist (PT)	\$47.05	3	\$48.71
Physical Therapist Assistant (PTA)	\$29.36	2	\$31.56
Registered Nurse (RN)	\$37.86	12	\$42.99
Social Worker	\$30.53	2	\$37.61
Speech/Language Pathologist (SLP)	\$41.12	4	\$42.38

* Rates have been adjusted for inflation through January 2027. This is subject to change.

Wage Assumptions: Bureau of Labor Statistics

Bureau of Labor and Statistics (BLS) May 2024 Wages: Used to determine the appropriate wage for each position. Cross-industry median wages were used when available. Below is an example of a blended wage.

97129: Therapeutic Interventions for Cognitive Function

Position Title: Therapy + Therapy Assistant Blend

BLS Standard Occupational Classification	Weighting	Median Wage (Hourly Adj)
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29-1122 Occupational Therapists	50%	\$39.52
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31-2011 Occupational Therapy Assistants	20%	\$28.54
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29-1123 Physical Therapist	30%	\$45.14
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Weighted Average Hourly Wage:		\$42.90
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Wage Assumptions: Bureau of Labor & Statistics

Below are the wage assumptions for each position and blend included in the draft rate models across service types. This table is also included in the appendix.

BLS Position	BLS OCC Code	Total Hourly Wage (Jan '27 CAF)	Weighted %	BLS 2024 Median Hourly Wage
Care Coordination Blend		\$31.05		
Registered Nurse	29-1141		10%	\$39.84
Occupational Therapy Assistant	31-2011		45%	\$28.54
Social Worker, All Other	21-1029		45%	\$26.55
CNA/HHA Blend		\$21.61		
Nursing Assistant	31-1131		50%	\$21.94
Home Health and Personal Care Aide	31-1120		50%	\$18.11
Fiscal Intermediary		\$31.67		
Health Education Specialists	21-1091		50%	\$28.59
Child, Family, and School Social Workers	21-1021		50%	\$30.11
Health Education Specialists		\$30.85		
Health Education Specialists	21-1091		100%	\$28.59
Personal Support Aide		\$19.54		
Home Health and Personal Care Aides	31-1120		100%	\$18.11
Supportive Skills Blend		\$26.99		
Nursing Assistants	31-1131		33.3%	\$21.94
Home Health and Personal Care Aides	31-1120		33.3%	\$18.11
Social and Community Manager	11-9151		33.3%	\$35.00

* Rates have been adjusted for inflation through January 2027. This is subject to change.

Fringe & Benefits

Benefit assumptions for direct support staff were based on the Employee Cost for Employee Compensation (ECEC) BLS average benefits for Private Industry Healthcare and Social Assistance as reported for December 2024. Since certain benefit assumptions are fixed, the benefit rate (as a percentage of wages) decreases as the wage increases.

Benefit category	Fixed vs. Proportionate	Inflation Applied Amount
Paid Leave	Fixed*	\$4.31
Insurance- Life, Health, and Disability	Fixed*	\$3.54
Retirement and Savings	Fixed*	\$1.60
Legally Required Benefits (Maine Payroll Tax)	Proportionate	8.15%

** Rates have been adjusted for inflation through January 2027. This is subject to change.*

Inflationary Factors

Inflation is applied to all developed rates in order to account for changes in the economic climate. These factors are calculated using the last 12 months of inflationary data.

Rate Application*	Year
108.25%	2027
111.15%	2028
114.13%	2029
117.19%	2030

**These rate applications apply the current inflation rate to forecast future years' rates*

The rate implementation year of January 2027 applies an inflation factor of 2.68% to all current rate models based on the most recent 12 months of inflationary data available from the Bureau of Labor Statistics (BLS).

Inflation adjustments are applied to:

- BLS May 2024 wage
- December 2024 ECEC benefits

Draft Rate Recommendations

Care Coordination Services

The following draft rates pertain to Care Coordination Services. These draft rates include estimated inflation through January 2027 and may be subject to change based on the date of implementation.

Code	Modifier	Policy Section	Rev. Code	Description	Units	Draft Rate	Current Rate	Change
G9001	N/A	12	N/A	Care Coordination Service – Initial Visit	15 min	\$23.34	\$20.39	+15%
G9002	N/A	12	N/A	Care Coordination Service – Ongoing	15 min	\$23.34	\$20.39	+15%
G9001	N/A	96	N/A	Care Coordination Service (Initial Visit)	15 min	\$23.34	\$20.39	+15%

Care Coordination Services

The following draft rates pertain to Care Coordination Services. These draft rates include estimated inflation through January 2027 and may be subject to change based on the date of implementation.

Code	Modifier	Policy Section	Rev. Code	Description	Units	Draft Rate	Current Rate	Change
G9002	N/A	96	N/A	Care Coordinator, Services (Maintenance Visit)	15 min	\$23.34	\$20.39	+15%
T2022	U7	19	N/A	Care Coordination	Monthly	\$233.38	\$163.10	+43%

Personal Support Services: PCA Supervisit

The following draft rates pertain to Personal Support Services. These draft rates include estimated inflation through January 2027 and may be subject to change based on the date of implementation.

Code	Modifier	Policy Section	Rev. Code	Description	Units	Draft Rate	Current Rate	Change
S5125	TF	96	0589	PCA Supervisit (for PCA Agencies Only)	Visit	\$67.82	\$34.57	+96%
S5125	TF UN	96	0589	PCA Supervisit (for PCA Agencies Only) – Multiple Patients (2)	Visit	\$37.30	\$19.02	+96%
S5125	TF UP	96	0589	PCA Supervisit (for PCA Agencies Only) – Multiple Patients (3)	Visit	\$24.87	\$13.83	+80%
S5125	TF UQ	96	0589	PCA Supervisit (for PCA Agencies Only) – Multiple Patients (4+)	Visit	\$18.65	N/A	N/A

Personal Support Services: Attendant Care/PCS

The following draft rates pertain to Personal Support Services. These draft rates include estimated inflation through January 2027 and may be subject to change based on the date of implementation.

Code	Modifier	Policy Section	Rev. Code	Description	Units	Draft Rate	Current Rate	Change
S5125	U2	12	N/A	Attendant Care Services	15 min	\$16.96	\$7.01	+142%
S5125	U2 UN	12	N/A	Attendant Care Services 2 person	15 min	\$9.33	\$3.85	+142%
S5125	U2 UP	12	N/A	Attendant Care Services 3 person	15 min	\$6.22	\$2.80	+122%
S5125	U2 UQ	12	N/A	Attendant Care Services 4+ person	15 min	\$4.66	N/A	N/A

Personal Support Services: Attendant Care/PCS

The following draft rates pertain to Personal Support Services. These draft rates include estimated inflation through January 2027 and may be subject to change based on the date of implementation.

Code	Modifier	Policy Section	Rev. Code	Description	Units	Draft Rate	Current Rate	Change
S5125	U7	19	N/A	Attendant Care Services (Personal Care Services, Participant Directed Option)	15 min	\$16.96	\$7.01	+142%
S5125	U7 UN	19	N/A	Attendant Care Services (Personal Care Services, Participant Directed Option) – 2 members served	15 min	\$9.33	\$3.85	+142%
S5125	U7 UP	19	N/A	Attendant Care Services (Personal Care Services, Participant Directed Option) – 3 members served	15 min	\$6.22	\$2.80	+122%
S5125	U7 UQ	19	N/A	Attendant Care Services (Personal Care Services, Participant Directed Option) – 4+ members served	15 min	\$4.66	N/A	N/A

Personal Support Services: Attendant Care/PCS

The following draft rates pertain to Personal Support Services. These draft rates include estimated inflation through January 2027 and may be subject to change based on the date of implementation.

Code	Modifier	Policy Section	Rev. Code	Description	Units	Draft Rate	Current Rate	Change
S5125	N/A	96	N/A	Personal Support Services (FPSO)	15 min	\$16.96	\$7.01	+142%
S5125	UN	96	N/A	Personal Support Services (FPSO) – Multiple Patients (2)	15 min	\$9.33	\$3.85	+142%
S5125	UP	96	N/A	Personal Support Services (FPSO) – Multiple Patients (3)	15 min	\$6.22	\$2.80	+122%
S5125	UQ	96	N/A	Personal Support Services (FPSO) – Multiple Patients (4+)	15 min	\$4.66	N/A	N/A

Personal Support Services: Respite Care In the Home

The following draft rates pertain to Personal Support Services. These draft rates include estimated inflation through January 2027 and may be subject to change based on the date of implementation.

Code	Modifier	Policy Section	Rev. Code	Description	Units	Draft Rate	Current Rate	Change
T1005	U7	19	0669	Respite Care, in the home by CNA/Home Health Aide	15 min	\$18.10	\$8.61	+110%
T1005	U7 UN	19	0669	Respite Care, in the home by CNA/Home Health Aide – 2 members served	15 min	\$9.96	\$4.73	+110%
T1005	U7 UP	19	0669	Respite Care, in the home by CNA/Home Health Aide – 3 members served	15 min	\$6.64	\$3.44	+93%
T1005	U7 UQ	19	0669	Respite Care, in the home by CNA/Home Health Aide – 4+ members served	15 min	\$4.98	N/A	N/A

Personal Support Services: Respite Care In the Home

The following draft rates pertain to Personal Support Services. These draft rates include estimated inflation through January 2027 and may be subject to change based on the date of implementation.

Code	Modifier	Policy Section	Rev. Code	Description	Units	Draft Rate	Current Rate	Change
T1005	U7	19	N/A	Respite Care, in the home (PSS)	15 min	\$16.96	\$8.61	+97%
T1005	U7 UN	19	N/A	Respite Care, in the home (PSS) – 2 members served	15 min	\$9.33	\$4.73	+97%
T1005	N/A	19	N/A	Respite Care, in the home (PSS) – 3 members served	15 min	\$6.22	\$3.44	+81%
T1005	U7 UQ	19	N/A	Respite Care, in the home (PSS) – 4+ members served	15 min	\$4.66	N/A	N/A

Personal Support Services: Respite Care In the Home

The following draft rates pertain to Personal Support Services. These draft rates include estimated inflation through January 2027 and may be subject to change based on the date of implementation.

Code	Modifier	Policy Section	Rev. Code	Description	Units	Draft Rate	Current Rate	Change
T1005	U7	19	N/A	Respite Care, In the Home - Participant Directed Option	15 min	\$16.96	\$7.01	+142%
T1005	U7 UN	19	N/A	Respite Care, In the Home - Participant Directed Option – 2 members served	15 min	\$9.33	\$3.85	+142%
T1005	U7 UP	19	N/A	Respite Care, In the Home - Participant Directed Option – 3 members served	15 min	\$6.22	\$2.80	+122%
T1005	U7 UQ	19	N/A	Respite Care, In the Home - Participant Directed Option – 4+ members served	15 min	\$4.66	N/A	N/A

Personal Support Services

The following draft rates pertain to Personal Support Services. These draft rates include estimated inflation through January 2027 and may be subject to change based on the date of implementation.

Code	Modifier	Policy Section	Rev. Code	Description	Units	Draft Rate	Current Rate	Change
T1019	U7	19	0589	Personal Care Services (Agency PSS)	15 min	\$16.96	\$8.61	+97%
T1019	U7 UN	19	0589	Personal Care Services (Agency PSS) – 2 members served	15 min	\$9.33	\$4.73	+97%
T1019	U7 UP	19	0589	Personal Care Services (Agency PSS) – 3 members served	15 min	\$6.22	\$3.44	+81%
T1019	U7 UQ	19	0589	Personal Care Services (Agency PSS) – 4+ members served	15 min	\$4.66	N/A	N/A

Personal Support Services

The following draft rates pertain to Personal Support Services. These draft rates include estimated inflation through January 2027 and may be subject to change based on the date of implementation.

Code	Modifier	Policy Section	Rev. Code	Description	Units	Draft Rate	Current Rate	Change
T1019	N/A	96	0589/ N/A	Personal Support Services (PSS) (for PCA Agencies Only)	15 min	\$16.96	\$8.61	+97%
T1019	UN	96	N/A	Personal Support Services (PSS) (for PCA Agencies Only) – Multiple Patients (2)	15 min	\$9.33	\$4.73	+97%
T1019	UP	96	N/A	Personal Support Services (PSS) (for PCA Agencies Only) – Multiple Patients (3)	15 min	\$6.22	\$3.44	+81%
T1019	UQ	96	N/A	Personal Support Services (PSS) (for PCA Agencies Only) – Multiple Patients (4+)	15 min	\$4.66	N/A	N/A

Supportive Skills Building

The following draft rates pertain to Supportive Skills Building services. These draft rates include estimated inflation through January 2027 and may be subject to change based on the date of implementation.

Code	Modifier	Policy Section	Rev. Code	Description	Unit	Draft Rate	Current Rate	Change
H0045	U7	19	N/A	Respite Care, Not in the Home	Per Diem	\$232.01	\$267.42	-13%
H2014	N/A	12	N/A	Skills Training Service	15 min	\$17.18	\$16.82	+2%
H2014	U7	19	N/A	Skills Training and Development (Participant Directed Option)	15 min	\$17.18	\$16.82	+2%
H2014	N/A	96	N/A	Skills Training (FPSO Only)	15 min	\$17.18	\$16.82	+2%

Supportive Skills Building

The following draft rates pertain to Supportive Skills Building services. These draft rates include estimated inflation through January 2027 and may be subject to change based on the date of implementation.

Code	Modifier	Policy Section	Rev. Code	Description	Unit	Draft Rate	Current Rate	Change
T2040*	U6 U7	19	N/A	Financial Management, self-directed – Initial Assessment with Travel	Monthly	\$94.73	N/A	N/A
T2040	U7	19	N/A	Financial Management, self-directed, waiver (Participant Directed Option)	Monthly	\$77.70	\$102.04	-24%
T2040*	N/A	18, 20, 29	N/A	Financial Management Initial Assessment with Travel	Monthly	\$189.46	N/A	N/A

**These are new versions of the already existing T2040 codes for initial assessments with travel*

Supportive Skills Building

The following draft rates pertain to Supportive Skills Building services. These draft rates include estimated inflation through January 2027 and may be subject to change based on the date of implementation.

Code	Modifier	Policy Section	Rev. Code	Description	Unit	Draft Rate	Current Rate	Change
T2040	U9 U6	18	N/A	Financial Management (Self Directed)	Monthly	\$155.40	\$131.99	+18%
T2040	U8 U6	20	N/A	Financial Management (Self Directed)	Monthly	\$155.40	\$131.99	+18%
T2040	U6	29	N/A	Financial Management Service	Monthly	\$155.40	\$131.99	+18%
98960	U7 33	19	N/A	Matter of Balance (Falls Prevention)	30 min	\$46.46	\$17.79	+161%
98960	U7 59	19	N/A	Living Well (Chronic Disease Management)	30 min	\$46.46	\$20.49	+127%

Supportive Skills Building – Rate Decrease Explanation

The following draft rates pertain to Supportive Skills Building services. These draft rates include estimated inflation through January 2027 and may be subject to change based on the date of implementation of any draft rates.

Code	Modifier	Policy Section	Rev. Code	Description	Unit	Draft Rate	Current Rate	Change
H0045	U7	19	N/A	Respite Care, Not in the Home	Per Diem	\$232.01	\$267.42	-13%
T2040	U7	19	N/A	Financial Management, self-directed, waiver (Participant Directed Option)	Monthly	\$77.70	\$102.04	-24%

A draft rate decrease for H0045 U7 and T2040 U7 for the following reasons:

- **H0045 U7:** The new rate is based on the Nursing Facility statewide base rate for Direct Care as part of the Nursing Facility rate reform implemented on January 1, 2025.
- **T2040 U7:** There are now two rates for the service spit into 1) initial assessment with travel and 2) the ongoing financial management support after the initial assessment. The decrease here is for the ongoing rate without travel.

Next Steps and Q&A

Next Steps

Draft Model and Recommendations will be posted on June 26, 2026, for further public review.

Written Comment Period

- Open from June 25, 2026, to July 13, 2026
- Submit to project email RateReform.OMS@maine.gov
- All comments will be reviewed and summarized
- Consolidated document of comments and responses will be posted on the MaineCare Rate System Reform website
- Rate models will be reviewed and revised as Department deems appropriate

Participation Reminder

- The department is seeking detailed public review and comments of the draft rates.
- Final recommended rates may be lower or higher than draft rates based on public input.

Q & A and Public Comment

Please be sure to introduce yourself (first and last name, title and organization you represent or your affiliation) and please try to keep questions and comments limited to three (3) minutes.

To raise your hand:

Internet users will either:

- Select “Reactions” or “Participants” from the meeting controls at the bottom of your screen and then, select “Raise Hand” from the several options that appear inside the Participants panel; OR
- Press “Alt+Y” on your computer’s keyboard and toggle the Raise Hand option to ON or OFF.

Telephone users will:

- Press *9 on the keypad of your phone.

The official comment period is now open. If you would prefer to submit comments in writing those can be submitted to: RateReform.OMS@maine.gov



Solutions that Matter