

HCBS Rate Determination Interested Party Engagement Session:

Personal Support Services Section Policy 12, 19 & 96

Public Consulting Group (PCG)

October 7, 2024

Personal Support Services Definition

Personal Support Services, are those covered ADL and IADL services provided by a home health aide, certified nursing assistant or personal support specialist which are required by an adult with long-term care needs to achieve greater physical independence, in accordance with the authorized plan of care.

Personal Support Services Codes Identified for This Rate Determination Project

Service Category	Revenue Code	Procedure Code	Modifiers *note that services may also be billed without modifiers in accordance with requirements within a specific Section of Policy	Description	Sections of Policy
Personal Support Services	0589	S5125	TF, TF UN, TF UP	PCA Supervisit	Section 96
		S5125	U2, U2 UN, U2 UP, U7, U7 UN, U7 UP	Attendant Care	Sections 12 and 19
		S5125	UN, UP, *	Personal Support Services (FPSO)	Section 96
	0669	T1005	U7, U7 UN, U7 UP, *	Respite Care, In the Home	Section 19
	0589	T1019	U7, U7 UN, U7 UP, UN, UP, *	Personal Support/Care Services	Sections 19 and 96

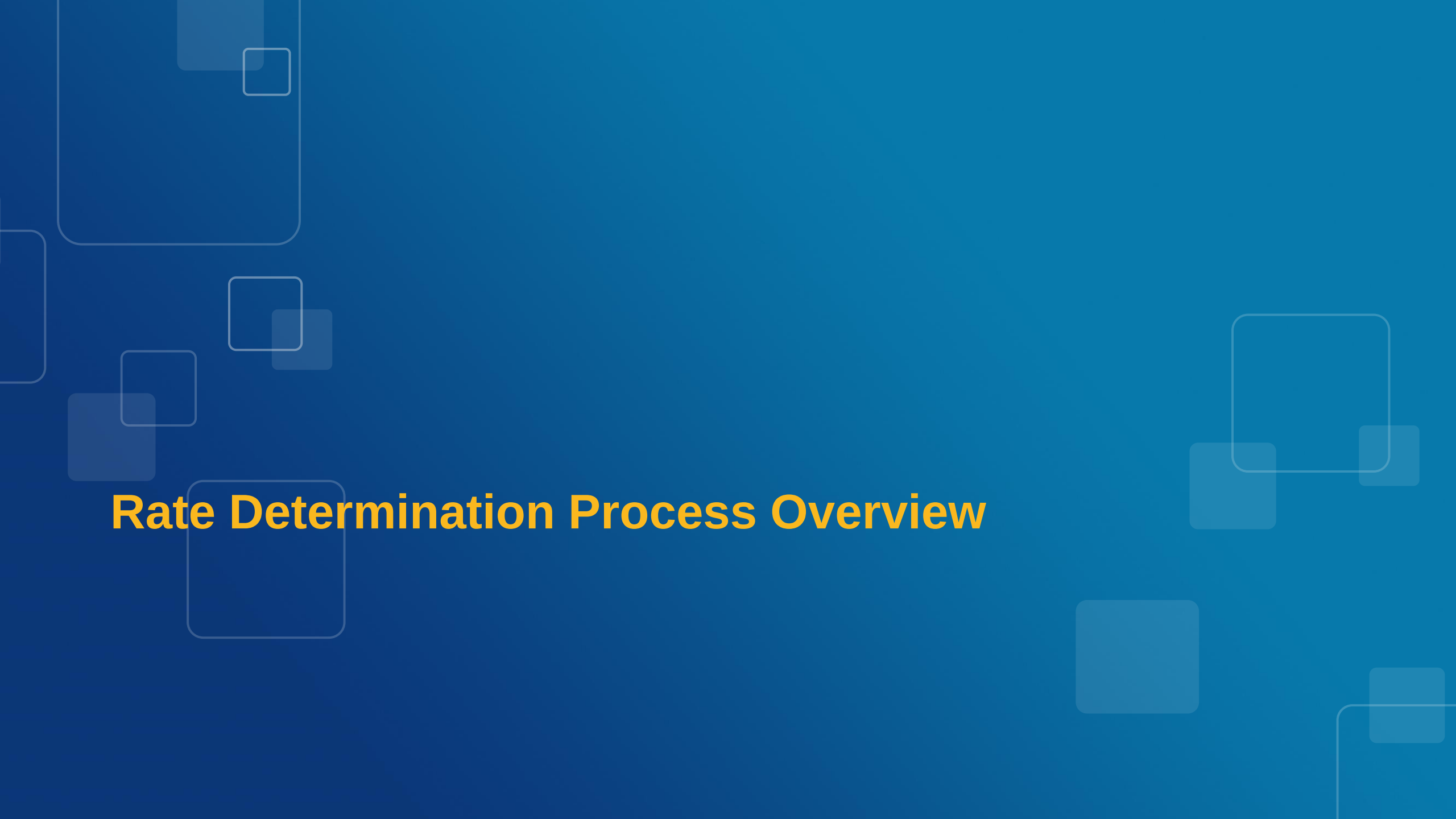
Agenda

- Introductions
- Rate Determination Process Overview
- Project Overview, Goals & Activities
- Interested Parties Project Questions
- Questions
- Wrap Up



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Introductions

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Rate Determination Process Overview

Rate Reform Process

Stand-alone section of Maine law (22 M.R.S. § 3173-J) enacted in 2022, codifying process and principles for MaineCare Rate System:

1

Sets schedule for regular rate review and adjustment

- Annual updates to rates benchmarked off Medicare or other payers
- For non-benchmarked rates:
- Department annually develops schedule of rate determination for coming year
- Rates not being re-determined per schedule receive annual cost of living adjustments

2

Ensures review of relevant state and national data to inform rate amounts and payment models

3

Formalizes clear and transparent process for rate determination

- Public notice > public presentation > public comments on draft rates > Department's public response to comments
- Establishes rate system subcommittee of MaineCare Advisory Committee

4

Technical Advisory Panel

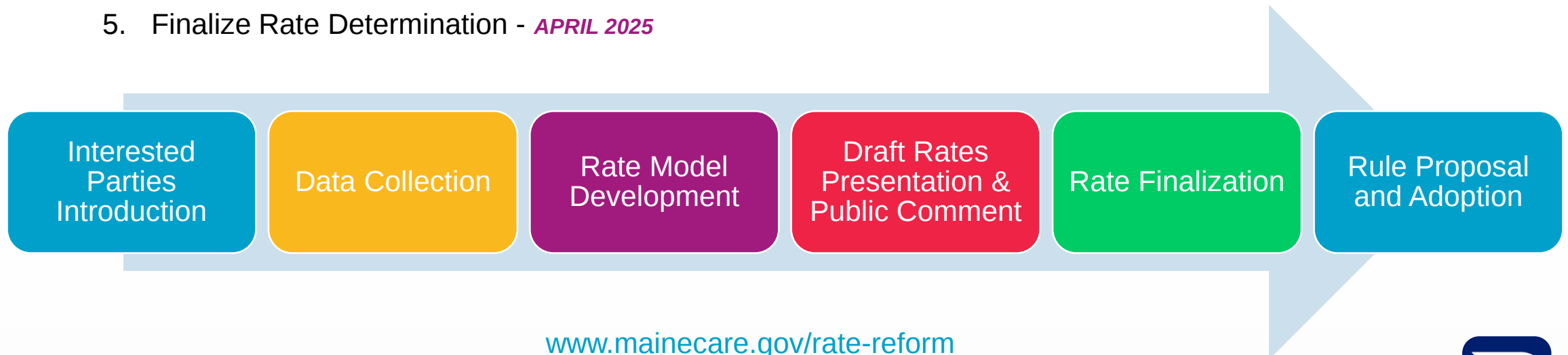
- Advises on related technical matters as appropriate
- Reviews annual schedule for rate determination



22 M.R.S. § 3173-J Process

Steps for this rate determination process:

1. Kickoff with Interested Parties – *8/28/24*
2. Public Forums - *COMMENCING SEPTEMBER 2024*
3. Official written comment period
4. Department review and response to comments
5. Finalize Rate Determination - *APRIL 2025*



www.maine.gov/rate-reform

Project Overview

In conjunction with DHHS, following Maine Legislatures established requirements for rate reform in ***Title 22, §3173-J***, PCG will be initiating a comprehensive rate system analysis for the following **Home and Community Based Services (HCBS)** services:

- Assistive Technology Devices and Services
- Care Coordination
- Clinical Services
- Clinical Therapy Services
- Supportive Skills Building Services
- Therapeutic Interventions
- **Personal Support Services**
- Rehabilitation Services

This project upholds the commitment to ensuring

- ✓ **regular reviews of rates** within the State of Maine,
- ✓ while **maintaining reasonable payment rates**
- ✓ which support MaineCare's provider network and **ensure access to Medicaid services.**

Under MaineCare Sections 12, 19, & 96

Project Goals



Develop and document appropriate benchmarking, service definitions, rates and coding alignment



Engage closely with interested parties throughout the project life cycle



Demonstrate the impact of changes to rates or service definitions



Ensure alignment to state and federal reimbursement requirements

Project Activities: Overview

Code and Rate Analysis

- ***Of all included services***
- Identify comprehensive list of codes and services
- Assess current services and rates
- Identify appropriate benchmarks including Medicare
- List found on MaineCare Rate System Reform Link below

Rate Determinations

- ***For services without recommended benchmark***
- Collect and analyze provider cost data
- Confirm service model requirements and assumptions
- Calculate, document and present rate recommendations
- Calculate impact of rate recommendations

Engagement with Interested Parties

<https://www.maine.gov/dhhs/oms/providers/mainecare-rate-system-reform>

Interested Party Question



What concerns do you have about this rate determination process that you would like to the team to be aware of regarding Personal Support Services?

Care plan development, supervisions, and trainings are required but not reimbursable. This forms part of the cost of business, but is not currently considered in rates

Alignment between service delivery, rules and rates.

Interested Party Question



Are there specific codes or rates for this rate determination process where you think changes need to occur for Personal Support Services and why?

S5125 - PCA Supervisit does not align
to service delivery model

Interested Party Question



Are there gaps in existing payment methodologies for this rate determination process to highlight for the team for Personal Support Services?

Consider Value-based payment model and quality driven reimbursement structure centered around the person receiving services or Per Member Per Month. Current payment method is focused on tasks

Billable to non-billable ratio should be aligned to differences in services provided (such as length of time of service), including the differences in service provision across geographic regions

Interested Party Question



What do you think is most valuable for our team to know regarding Personal Support Services for this rate determination process?

Low rates translate to staffing and recruitment challenges

High levels of employee turnover

Interested Party Question



Is there any additional information regarding Personal Support Services delivery, payments and/or codes that you would like to share?

Differing minimum wage requirements across regions -
Some cities/towns (e.g. Portland) have their own minimum wage requirements resulting in higher cost of providing business in those areas. MaineCare rates do not take this into account.

Other differing pay requirements across geographic areas - Pay requirements increase (e.g. 1.5x pay in Portland) when there is a state of emergency in Maine, regardless of the areas impacted

Additional costs and considerations by geography -
Geographic differences lead to providers not providing care in particular areas owing the cost of area-specific factors such as traffic, parking etc.

Project Email for Communication, Questions and Comments



Dedicated Maine HCBS project email allowing anyone to communicate directly with project staff.

MaineHCBSCandN@pcgus.com

Questions???



Solutions that Matter