



Wes Moore, Governor · Aruna Miller, Lt. Governor · Meena Seshamani, M.D., Ph.D., Secretary

January 15, 2026

The Honorable Bill Ferguson
State House, H-107
State Circle, Annapolis, MD 21401

The Honorable Joseline Peña-Melnyk
State House, H-101
State Circle, Annapolis, MD 21401

Re: Report Required by Health General-Article §§ 19–308(b)(4) and 19-1409(e): Office of Health Care Quality Fiscal Year 2025 Annual Report (MSAR# 5624)

Dear President Ferguson and Speaker Peña-Melnyk:

Pursuant to the requirements of Health General-Article §§ 19–308(b)(4) and 19-1409(e), the Maryland Department of Health (MDH) respectfully submits the Office of Health Care Quality Fiscal Year 2025 (FY25) Annual Report. The Office of Health Care Quality (OHCQ) is the agency within MDH that determines compliance and non-compliance with state licensure and/or federal certification requirements in health care facilities and community-based programs in 47 industries.

If you have any questions or comments concerning the report, please contact Meghan Lynch, Office of Governmental Affairs, at meghan.lynch@maryland.gov

Sincerely,

A handwritten signature in blue ink, appearing to read "Meena Seshamani".

Meena Seshamani, MD, PhD
Secretary

cc: Meg Sullivan, MD, MPH, Deputy Secretary, Public Health Services
Meghan Lynch, Director, Office of Governmental Affairs
Sarah Albert, Department of Legislative Services

Office of Health Care Quality

Fiscal Year 2025 Report

Pursuant to

Health-General Article §19-308(b)(4)

Health-General Article §19-1409(e)

Wes Moore, Governor

Aruna Miller, Lt. Governor

Meena Seshamani, MD, PhD, Secretary

Meg Sullivan, MD, MPH, Deputy Secretary, Public Health Services

Tia Witherspoon-Udocox, MBA, Executive Director

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Executive Summary

On behalf of the Office of Health Care Quality (OHCQ), it is my privilege to submit the Fiscal Year 2025 (FY25) Annual Report pursuant to Health-General Article §19-308(b)(4) and Health-General Article §19-1409(e). OHCQ is the agency within the MDH that determines compliance and non-compliance with state licensure and/or federal certification requirements in health care facilities and community-based programs. As of July 1, 2025, OHCQ oversees 23,095 providers in 47 industries and programs, an increase of 3.13% from the number of providers since July 1, 2024.

On behalf of the Maryland Secretary of Health, OHCQ issues state licenses that authorize the operation of certain health care facilities or programs in Maryland, such as nursing homes or assisted living programs, in accordance with minimum health and safety requirements.

On behalf of the Secretary of the U.S. Department of Health & Human Services (“HHS”), OHCQ conducts certification, recertification, and Clinical Laboratory Improvement Amendments (“CLIA”) activities. The Social Security Act mandates the establishment of minimum federal health and safety and CLIA standards that must be met by providers and suppliers to participate in the Medicare and Medicaid programs. Based on outcomes from certification surveys, OHCQ makes recommendations regarding certification of a provider or supplier to the Centers of Medicare & Medicaid Services (“CMS”). Once certified, a provider or supplier may participate in and seek reimbursement from Medicare and Medicaid for services rendered to beneficiaries.

One of OHCQ’s top priorities has been addressing the backlog of nursing home surveys through the implementation of a three-part strategy:

(1) strengthening the certified nurse surveyor base through \$3.9 million allocated in contract labor, aggressive hiring of merit-based positions, the conversion of long-term contractual roles into permanent merit positions, and the increase in Registered Nurse salaries;

(2) creating multiple efficiencies within the survey process without sacrificing quality;

and (3) implementing a rigorous and comprehensive training program for new nurse surveyors.

As a result, survey activity between FY24 and FY25 in the Long Term Care unit shows dramatic increases in all categories: Annual Full Surveys; onsite and offsite Follow-up Surveys; Complaints; Facility-reported Incidents (FRIs) investigated, and all categories of Life Safety Code Surveys. By July 2025, 79% of Maryland nursing homes were up to date on their Annual Full Surveys. From April through July 2025, the total number of pending complaints decreased by 36%.

In FY25, OHCQ achieved 100% compliance in surveying 274 Developmental Disabilities (DD) facilities. OHCQ calculates the number of DD facilities due for survey by taking the number of licensed facilities at the beginning of FY25 (340) minus the number of facilities with no occupants and/or no sites (66) to reach a target goal of 274 facilities to be surveyed in FY25. OHCQ reached the FY25 target survey goal by redesigning the survey process to increase efficiencies and optimizing the new staff hired as a result of the 7-year annual staffing plan that ended in FY24.

OHCQ also successfully launched the new Assisted Living Program regulations (COMAR 10.07.14) after a lengthy regulatory process that began in 2015. These regulations are a complete overhaul of the chapter and include numerous enhancements that will benefit Marylanders that reside in both small and large Assisted Living Programs.

OHCQ's challenges include retaining nurse surveyors and administrative staff in a highly competitive market, keeping pace with the rate of growth of licensed providers, and finding new efficiencies to prevent backlogs with survey activity for all units under OHCQ's purview.

Every day, OHCQ staff conduct or support licensure and certification activities that protect the health and safety of Marylanders across the healthcare continuum. OHCQ appreciates the ongoing support of the Secretary, the Administration, members of the General Assembly, and all our stakeholders.

Roles of the Office of Health Care Quality

OHCQ is the agency within the Maryland Department of Health that determines compliance and non-compliance with state licensure and/or federal certification requirements in health care facilities and community-based programs in 47 industries.

On behalf of the Maryland Secretary of Health, OHCQ issues state licenses that authorize the operation of certain health care facilities or programs in Maryland, such as nursing homes or assisted living programs. The state licensure requirements establish the minimum health and safety requirements to obtain and maintain a license to operate in Maryland.

The Social Security Act mandates the establishment of minimum federal health and safety and Clinical Laboratory Improvement Amendments (“CLIA”) standards that must be met by providers and suppliers to participate in the Medicare and Medicaid programs. In this context, providers are patient care institutions, such as hospitals, hospices, nursing homes, and home health agencies. Suppliers are agencies for diagnosis and therapy rather than sustained patient care, such as laboratories and ambulatory surgery centers.

The agreement between the U.S. Department of Health & Human Services (“HHS”) and the MDH relate to the provisions of Sections §1864, §1874, and related provisions of the Social Security Act (the “1864 Agreement”). The 1864 Agreement specifies the functions to be performed by Maryland’s state survey agency. MDH has designated OHCQ as the state survey agency. In accordance with the 1864 Agreement, OHCQ conducts certification, recertification, and CLIA activities for the purpose of certifying to the HHS Secretary the compliance or non-compliance of providers and suppliers. OHCQ makes recommendations regarding certification of a provider or supplier to CMS. A certified provider or supplier may participate in and seek reimbursement from Medicare and Medicaid for services rendered to beneficiaries.

It is through licensure and certification activities that OHCQ fulfills its mission to protect the health and safety of Marylanders and to ensure that there is public confidence in the health care and community delivery systems. OHCQ’s vision is that all those receiving care in Maryland can trust that their health care facility or program is licensed and has met the regulatory standards for the services that they offer.

Licensed and/or Certified Providers

As of July 1, 2025, OHCQ oversees 23,095 providers in 47 industries and programs, an increase of 3.13% in the total number of providers overseen by OHCQ since July 1, 2024. For the third year in a row, the increase in providers occurred primarily in residential service agencies, health care staff agencies, the number of sites serving individuals with intellectual and developmental disabilities, and nurse referral service agencies. OHCQ has experienced a 21% growth in the total number of providers under our purview over the past five years. Please note that variations in survey activity reflect the nature and severity of complaints and the significance of findings identified.

Table 1: Number of Licensees per Provider Type as of July 1, 2023, 2024, 2025

Provider Type	Number of Licensees		
	July 1, 2023	July 1, 2024	July 1, 2025
Adult Medical Day Care Centers	120	125	125
Assisted Living Programs	1,721	1,625	1,596
Assisted Living Referrers	100	121	117
Birthing Centers	0	0	0
Cholesterol Testing Sites	0	0	0
Community Mental Health Centers	3	1	0
Comprehensive Outpatient Rehabilitation Facilities	0	0	0
Cosmetic Surgery Facilities	9	9	9
Developmental Disabilities Sites (387 agencies in FY25)	3,631	3,799	4,006
Employer Drug Testing Facilities	272	325	344
Federally Qualified Health Centers	84	92	123
Federally Waived Laboratories	4,011	4,180	4,054
Forensic Laboratories	46	33	33
Forensic Residential Centers	1	1	1
Freestanding Ambulatory Surgical Centers	360	351	356
Freestanding Medical Facilities	7	8	8
Freestanding Renal Dialysis Centers	170	170	170
Health Awareness Testing Sites	51	53	53
Health Care Staff Agencies	1,179	1,519	1,832
Health Maintenance Organizations	7	7	7
Home Health Agencies	56	56	53
Hospices	26	26	26
Hospice Houses	13	13	13
Hospitals	61	61	61
Hospital Laboratories	99	99	99
Hospitals within Correctional Facilities	10	10	10
Independent Reference Laboratories	145	157	166
Intermediate Care Facilities for Individuals with Intellectual Disabilities	2	2	2
Limited Hospice Care Programs	1	1	1
Limited Private Inpatient Facilities	7	7	7
Long Term Care Facilities	225	222	220
Major Medical Equipment Providers	209	210	230
Nursing Referral Service Agencies	243	293	325
Outpatient Physical Therapy Providers	66	58	58
Physician Office Laboratories	3,675	3,735	3,679
Point-of-Care Laboratories	1,861	1,986	1,912
Portable X-Ray Providers	10	10	10
Public Health Testing Sites	28	31	30
Rare Disease Testing Laboratories	1	1	1
Residential Service Agencies	2,209	2,464	2,791
Residential Treatment Centers	6	6	6
Rural Health Clinics	1	0	0
Surgical Abortion Facilities	12	13	13
Tissue Banks	481	513	546
Transplant Centers	2	2	2
Total Number of Providers	21,221	22,395	23,095
Percent of Growth of Total Number of Licensed Providers	6.7%	5.5%	3.13%

Long Term Care Unit

The Long Term Care (LTC) unit conducts surveys to determine if nursing homes are compliant with federal health and safety standards, certification requirements, state licensure requirements, and local requirements through unannounced on-site surveys, follow-up surveys, complaint investigations, and administrative reviews.

Table 2: Nursing Homes

Units of Measurement	FY23	FY24	FY25
Number of licensed Nursing Homes	225	222	220
Initial surveys	0	0	0
Annual full surveys	42	47	142
Follow-up surveys (onsite)	41	33	44
Follow-up surveys (offsite)	54	74	162
Complaints and facility reported incidents (FRI)*	4,692	4,083	4,056
Complaints and FRI investigations	2,855	2,832	9,741
Life safety code surveys	132	153	306
Resident fund surveys	64	205	205

*Facility Reported Incident “FRI” is an unusual event in which the facility is required to report details to OHCQ. The Nursing Home Self-Report Form was created for use by facilities to self-report alleged violations of neglect and abuse, including injuries of unknown source and misappropriation of resident property and funds.

Assisted Living & Adult Medical Day Care Units

The Assisted Living unit is responsible for the oversight of all Assisted Living programs in Maryland, including those that participate in the Medicaid waiver program. The unit completes surveys for prelicensure, licensure, inspection of care, change of ownership, change of the level of care, follow-up, and to investigate complaints and facility-reported incidents. Allegations of unlicensed Assisted Living programs are investigated by this unit. The unit is also responsible for registering Assisted Living Referrers, individuals or entities that receive compensation for referring or placing prospective residents into assisted living programs within the State of Maryland.

The unit also oversees Adult Medical Day Care centers, including surveys for prelicensure, licensure, biannual, change of ownership, follow-up, and investigates complaints and facility-reported incidents.

Table 3: Assisted Living Programs

Units of Measurement	FY23	FY24	FY25
Number of licensed Assisted Living Programs	1,721	1,625	1,596
Initial surveys	146	150	168
Inspection of Care (IoC) / Annual Surveys	298	754*	816
Other surveys	114	112	108
Complaints and facility reported incidents (FRI)	1,349	1,609	2,068
Complaints and FRI investigated	661	1,312**	1,543
Investigations of alleged unlicensed programs	80	160	92

* FY24 improved staffing resulted in an increase of surveys (FY23 vacancy rate 60%).

**FY24 improved staffing resulted in an increase of investigations; admin reviews counted w/ complaints for FY24.

Table 4: Assisted Living Referrers

Units of Measurement	FY23	FY24	FY25
Number of Assisted Living Referrers	100	121	117
Complaints investigated	0	0	44

Table 5: Adult Medical Day Care Centers

Units of Measurement	FY23	FY24	FY25
Number of licensed Adult Medical Day Care Centers	120	125	125
Initial surveys	9	8	9
Full surveys	46	60	49
Follow-up surveys	30	34*	27
Complaints investigated	49	180**	161

* FY24 corrected to 34.

**FY23 only complaints were counted; in FY24 both complaints and administrative reviews were counted for this measure.

NOTE: Initial surveys are counted as full surveys for all fiscal years.

Developmental Disabilities Unit

The Developmental Disabilities unit is the licensing and monitoring agent for the Developmental Disabilities Administration (“DDA”). Through periodic surveys, the unit oversees community-based providers serving individuals with intellectual and developmental disabilities. The unit completes on-site surveys and administrative reviews of complaints and facility reported incidents.

This unit also licenses Health Care Staffing Agencies, Nurse Referral Service Agencies and investigates complaints in these industries.

Table 6: Developmental Disabilities Unit

Units of Measurement	FY23	FY24	FY25
Licensed Developmental Disability Agencies	365	340	387*
Number of sites	3,631	3,799	4,006
New agencies	58	55	44
Initial site surveys	379	445	469
Agencies surveyed	112	171	216
Initial Agency surveys	4	34	49
Follow-up surveys	3	9	9
Complaints and FRI (facility reported incidents)	4,864	6,468	6,250
Complaints and FRI, administrative reviews	2,919	3,397	3,033
Complaints and FRI, on-site investigations	1,585	2,968	2,429

*76 of the 387 Licensed providers do not have active residents or participants receiving services. This means we can only complete surveys on 311 providers for FY26 (total 387-76=311)

Table 7: Developmental Disabilities Mortality Unit

Units of Measurement	FY23	FY24	FY25
Developmental disabilities deaths	254	287	291**
On-site investigations	99	176*	121
Administrative reviews	197	116	67

*FY24 increase related to: (1) improved surveyor staffing, (2) serious deaths requiring onsite reviews; and (3) reduced wait time for medical records and death certificates by two years.

**Some deaths do not require investigation (“No Further Action needed”)

Table 8: Health Care Staffing Agencies

Units of Measurement	FY23	FY24	FY25
Health Care Staffing Agencies	1,179	1,519	1,832
Initial licensure administrative surveys	332	340	322
Complaint investigations	4	5	2

Table 9: Nursing Referral Service Agencies

Units of Measurement	FY23	FY24	FY25
Nursing Referral Service Agencies	243	293	325
Initial licensure administrative surveys	55	51	34
Complaint investigations	1	3	0

Federal Unit

As applicable to the provider type, under state and/or federal authority, the federal unit conducts surveys, investigates complaints and facility-reported incidents, and reviews reports from accreditation organizations. It is responsible for the state licensure and/or federal certification of all non Long Term Care facilities as well as certain providers under state oversight only.

Table 10: Birthing Centers

Units of Measurement	FY23	FY24	FY25
Licensed Birthing Centers	0	0	0*
Initial surveys	0	0	0
Full surveys	0	0	0
Follow-up surveys	0	0	0
Complaint investigations	0	0	0

*OHCQ completed revision of COMAR 10.05.02 in FY2025, with the updated regulations becoming effective on October 13, 2025. This revision modernizes the regulatory standards and should encourage the development and licensure of freestanding birthing centers in Maryland.

Table 11: Community Mental Health Centers

Units of Measurement	FY23	FY24	FY25
Community Mental Health Centers	3	1	0
Complaint investigations	0	0	0

Table 12: Comprehensive Outpatient Rehabilitation Facilities

Units of Measurement	FY23	FY24	FY25
Licensed Comprehensive Outpatient Rehab Facilities	0	0	0
Initial surveys	0	0	0
Full surveys	0	0	0
Follow-up surveys	0	0	0
Complaint investigations	0	0	0

*There are no Medicare-certified Comprehensive Outpatient Rehabilitation Facilities (CORFs) currently operating in Maryland (FY2025).

Table 13: Cosmetic Surgical Facilities (CSFs)

Units of Measurement	FY23	FY24	FY25
Licensed Cosmetic Surgical Facilities	9	9	9
Initial surveys	2	0	0
Full surveys	0	0	0*
Follow-up surveys	0	0	0
Complaint investigations	0	0	0

*CSFs are required to be accredited to remain licensed. Accrediting organizations typically conduct reaccreditation surveys at 3-year intervals. An annual full survey is not required for CSFs.

Table 14: Federally Qualified Health Centers

Units of Measurement	FY23	FY24	FY25
Federally Qualified Health Centers	84	92	123
Complaint investigations	0	0	1

Table 15: Forensic Residential Centers

Units of Measurement	FY23	FY24	FY25
Number of licensed Forensic Residential Centers	1	1	1
Renewal surveys	1	1	1
Complaints investigated	41	17*	39

*Number of investigated complaints fluctuates based on acuity of residents, severity of complaints, and number of self-reports received.

Table 16: Freestanding Ambulatory Surgical Centers

Units of Measurement	FY23	FY24	FY25
Licensed Freestanding Ambulatory Surgical Centers	360	351	356
Initial surveys	15	32*	14
Full surveys	98	119	105
Follow-up surveys	4	9	8
Complaint investigations	3	4	8

*The “initial” survey can consist of three types of surveys: 1) initial licensure survey; 2) initial health certification survey; or 3) initial Life Safety Code certification survey, depending upon who conducts the initial survey, OHCQ or the accrediting organization.

Table 17: Freestanding Medical Facilities

Units of Measurement	FY23	FY24	FY25
Licensed Freestanding Medical Facilities	7	8	8
Initial, full and follow-up surveys	1	1	0
Complaints investigated	1	0	0

Table 18: Freestanding Renal Dialysis Centers

Units of Measurement	FY23	FY24	FY25
Licensed Freestanding Renal Dialysis Centers	170	170	170
Initial surveys	0	5	2
Full surveys	28	56	31
Follow-up surveys	16	12	21
Complaint investigations	39	38	28

Table 19: Health Maintenance Organizations

Units of Measurement	FY23	FY24	FY25
Health Maintenance Organizations	7	7	7
Full surveys	0	0	0
Follow-up surveys	0	0	0
Complaint investigations	0	0	0

Table 20: Home Health Agencies

Units of Measurement	FY23	FY24	FY25
Licensed Home Health Agencies	56	56	53
Initial surveys	0	0	0
Full surveys	8	5	16
Follow-up surveys	0	0	4
Complaint investigations	2	0	2

Table 21: Hospices and Hospice Houses

Units of Measurement	FY23	FY24	FY25
Licensed Hospices	26	26	26
Initial surveys	0	0	0
Full surveys	1	4	1
Follow-up surveys	0	0	0
Complaint investigations	2	2	2
Licensed Hospice Houses	13	13	13
Initial surveys	0	0	0
Complaint investigations in Hospice Houses	0	0	0

Table 22: Hospitals

Units of Measurement	FY23	FY24	FY25
Licensed or certified Hospitals	61	61	61
Validation surveys of accredited Hospitals	0	0	0
Complaints investigated on-site	14	13	58**
Administrative reviews	121	379	465*
Follow-up surveys	5	13	12

*FY24- FY25 increase from improved RN surveyor staffing; OHCQ education efforts for hospitals on self reporting of **allegations**.

**The number of complaints authorized by CMS for an onsite investigation varies from year to year; CMS is responsible for the release of the portion of the onsite surveys resulting in condition level deficiencies.

Table 23: Hospitals within Correctional Facilities

Units of Measurement	FY23	FY24	FY25
Licensed Hospitals within Correctional Facilities	10	10	10
Initial surveys	0	0	0
Full surveys	6	8	9
Complaint investigations	0	0	0

Table 24: Intermediate Care Facilities for Individuals with Intellectual Disabilities

Unit of Measurement	FY23	FY24	FY25
Number of licensed ICF IIDs	2	2	2
Renewal surveys	1	2	2
Follow-up surveys	0	0	0
Complaints and facility reported incidents, investigated	39	77*	111

*Number of investigated complaints fluctuates based on acuity of residents, severity of complaints, and number of self-reports received.

Table 25: Limited Private Inpatient Facilities

Units of Measurement	FY23	FY24	FY25
Licensed Limited Private Inpatient Facilities	7	7	7
Initial, full and follow up surveys	1	0	0
Complaint investigations	1	0	2

Table 26: Major Medical Equipment Providers

Units of Measurement	FY23	FY24	FY25
Licensed Major Medical Equipment Providers	209	210	230
Initial administrative licensure surveys	7	9	14
Full or follow-up surveys	0	0	0
Complaint investigations	1	1	1

Table 27: Outpatient Physical Therapy Providers

Units of Measurement	FY23	FY24	FY25
Licensed Outpatient Physical Therapy Providers	66	58	58
Initial surveys	0	1	6
Full surveys	0	18*	33
Follow-up surveys	0	1	5
Complaint investigations	0	0	1

*Fluctuation due to timing difference between state and federal fiscal years. The 18 full surveys captured in SFY24 are covering FFY23 and FFY24 survey workload. OHCQ anticipates this number will be about 10-11 annually, going forward.

Table 28: Portable X-Ray Providers

Units of Measurement	FY23	FY24	FY25
Licensed Portable X-Ray Providers	10	10	10
Initial surveys	1	0	0
Full surveys	2	2	2
Follow-up surveys	0	0	0
Complaint investigations	0	0	0

Table 29: Residential Service Agencies

Units of Measurement	FY23	FY24	FY25
Licensed Residential Service Agencies	2,209	2,464	2,791
Initial licensure administrative surveys	387	341	344
Full surveys	20	0*	0
Follow-up surveys	10	2	0
Complaint investigations	73	13**	1

*Full surveys of RSA are not mandated and were not counted towards the end of FY23 forward

**RSA complaint investigations were prioritized to high severity complaints

Table 30: Residential Treatment Centers

Units of Measurement	FY23	FY24	FY25
Licensed Residential Treatment Centers	6	6	6
Follow-up surveys	2	0	1
Validation surveys, seclusion or restraint investigation	0	0	0
Complaint investigations	22	10	49

Table 31: Rural Health Clinics

Units of Measurement	FY23	FY24	FY25
Licensed Rural Health Clinics	1	0	0
Follow-up surveys	0	0	0
Complaint investigations	0	0	0

Table 32: Surgical Abortion Facilities

Units of Measurement	FY23	FY24	FY25
Licensed Surgical Abortion Facilities	12	13	13
Initial surveys	1	1	0
Renewal surveys	0	0	0
Complaints investigated	1	0	0

Table 33: Transplant Centers

Units of Measurement	FY23	FY24	FY25
Licensed Transplant Centers	2	2	2
Follow-up surveys	0	0	0
Complaint investigations	0	0	0

Clinical and Forensic Laboratories Unit

The Clinical and Forensic Laboratories Unit is the agent for federal certification in the CLIA program, which is required for all clinical laboratory testing sites. The unit is also responsible for state licensure of all laboratories that perform tests on specimens obtained from Marylanders. These programs include tissue banks, blood banks, hospitals, independent reference, physician office and point-of-care laboratories, public health awareness screening, pre-employment related toxicology testing for controlled dangerous substances, and public health testing programs that offer rapid HIV-1 and rapid Hepatitis C antibody testing to the public. This unit conducts surveys to ensure compliance with applicable federal and state requirements. This unit also provides oversight for accredited and non-accredited laboratories that perform forensic analysis.

Table 34: Cholesterol Testing Sites (CTS)

Units of Measurement	FY23	FY24	FY25
Cholesterol Testing Sites	0	0	0
Initial surveys	0	0	0
Full surveys	0	0	0
Complaint surveys	0	0	0

No CTS are currently licensed or operating in Maryland (FY2023-FY2025); CTS have been removed from COMAR but remain in the Annotated Code therefore are still reportable.

Table 35: Employer Drug Testing Facilities

Units of Measurement	FY23	FY24	FY25
Employer Drug Testing Facilities	272	325	344
Initial surveys	13	17	13
Full surveys	38	67	40
Follow-up surveys	0	0	3
Complaint surveys	0	0	0

Table 36: Forensic Laboratories

Units of Measurement	FY23	FY24	FY25
Forensic Laboratories	46	41	33
Full surveys	36	33	28
Follow-up surveys	0	1	5
Surveillance surveys	0	0	0
Complaint investigations	0	0	0

Table 37: Health Awareness Testing Sites

Units of Measurement	FY23	FY24	FY25
Health Awareness Testing Sites	51	53	53
Initial surveys	9	8	0
Full surveys	31	18	26
Follow-up surveys	1	0	0
Site approvals	868	960	973
Complaints surveys	2	0	0

Table 38: Hospital Laboratories

Units of Measurement	FY23	FY24	FY25
Hospital Laboratories	99	99	99
Initial surveys	0	0	0*
Full surveys	0	0	0*
Follow-up surveys	2	1	0
Validation surveys	4	4	8
Complaint surveys	4	1	0

*Hospital labs are accredited. OHCQ does not routinely inspect accredited labs, including hospital labs. OHCQ does perform complaint and validation accreditation surveys on hospital labs, per CMS.

Table 39: Independent Reference Laboratories

Units of Measurement	FY23	FY24	FY25
Independent Reference Laboratories	145	157	166
Initial surveys	21	24	18
Full surveys	78	65	82
Follow-up surveys	13	33*	16
Validation surveys	5	9	7
Complaint surveys	0	3	0

*Number of follow up surveys will fluctuate with severity of complaints and findings.

Table 40: Physician Office and Point of Care Laboratories, State Only Surveys

Units of Measurement	FY23	FY24	FY25
Physician Office and Point of Care Labs, State Only	597	629	660
Initial surveys	21	32	25
Full surveys	250	269	192
Follow-up surveys	90	114	109
Complaint surveys	4	1	3

Table 41: Physician Office and Point of Care Laboratories, Federal CLIA Surveys

Units of Measurement	FY23	FY24	FY25
Physician office, Point of Care Labs, CLIA surveys	597	629	660
Initial surveys	21	32	25
Renewal surveys	229	237	167*
Full surveys	250	269	192**

*The lower amount is due to many compliance certification labs changing to waiver.

** The surveys are split (1 survey is 50% CLIA, 50% state) and both get credit. CLIA allocated labs are surveyed.

Table 42: Public Health Testing Sites

Units of Measurement	FY23	FY24	FY25
Public Health Testing Sites	28	31	30
Initial surveys	3	0	15
Full surveys	12	23	30
Follow-up surveys	0	0	0
Complaint surveys	0	0	0

Table 43: Rare Disease Testing Laboratories

Units of Measurement	FY23	FY24	FY25
Licensed Rare Disease Testing Laboratories	1	1	1
Initial surveys	0	0	0
Complaint surveys	0	0	0

Table 44: Tissue Banks

Units of Measurement	FY23	FY24	FY25
Tissue Banks	481	513	546
Initial surveys	4	9	0
Full surveys	77	82	5*
Follow-up surveys	1	0	1
Validation surveys	0	0	0
Complaint surveys	0	0	2

*OHCQ only surveys Maryland sites that are not accredited; however, in FY25 surveyors focused on Public Health labs. Virtual inspections are used to prioritize on-site inspections for complaint investigations.