

BULLETIN

Michigan Medicaid Policy (MMP) | Health Services

Bulletin Number: MMP 26-25

Distribution: Home Help Providers

Issued: July 1, 2026

Subject: Revision to Home Help Comprehensive Assessment Policy

Effective: August 1, 2026

Programs Affected: Medicaid, Healthy Michigan Plan

The purpose of this policy is to revise the Comprehensive Assessment (Case Transfer to a New County) subsection of the Home Help chapter in the [Michigan Department of Health and Human Services \(MDHHS\) Medicaid Provider Manual](#).

Background

Per current Home Help policy, a Home Help client who moves to another county must participate in an in-person comprehensive assessment with their assigned MDHHS Adult Services Worker (ASW) in the client's new home. Home Help payments cannot be authorized for services provided in the new county prior to the comprehensive assessment.

This bulletin replaces an in-home comprehensive assessment with a phone interview and limits when the phone interview is required.

Revision to Home Help Comprehensive Assessment Policy

A Home Help client who moves to another county must participate in a phone interview with their assigned MDHHS adult services worker (ASW) when at least one of the following changes occurs:

- The client changes providers.
- The composition of the client's household changes in a way that impacts the proration of instrumental activities of daily living (IADL).

If at least one of these changes occurs, the client's phone interview with the ASW must be completed before Home Help payments can be authorized.

Manual Maintenance

Retain this bulletin until the information is incorporated into the MDHHS Medicaid Provider Manual.

Questions

Any questions regarding this bulletin should be directed to Provider Inquiry, Department of Health and Human Services, P.O. Box 30731, Lansing, Michigan 48909-8231, or e-mailed to ProviderSupport@michigan.gov. When you submit an e-mail, be sure to include your name, affiliation, NPI number, and phone number so you may be contacted if necessary. Typical Providers may phone toll-free 800-292-2550. Atypical Providers may phone toll-free 800-979-4662.

An electronic copy of this document is available at www.michigan.gov/medicaidproviders >> Policy, Letters & Forms.

Approved

A handwritten signature in black ink that reads "Meghan E. Groen". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

Meghan E. Groen, Chief Deputy Director
Health Services