



Montana Healthcare Programs Provider Notice

August 31, 2026

September 1, 2026

Informational

Nursing Facility, Home Health, and Hospice Providers

Provider Site Visits

There has been a recent change in the designation of risk for nursing facilities, home health, and hospice providers. These provider types were previously categorized as “limited” risk. Newly enrolling providers are now considered “high” risk, and revalidating providers are considered “moderate” risk. Providers designated with these risk types are required to receive site visits during enrollment and revalidation periods. The purpose of the site visit is to verify that information submitted to the State Medicaid agency is accurate and to determine compliance with Federal and State enrollment requirements.

Effective September 1, 2026, Senior and Long-Term Care will be conducting site visits for all newly enrolled nursing facility, home health, and hospice providers. Site visits will also be conducted during the revalidation period for these provider types. Site visits must be completed before enrollment, and revalidation can be finalized.

Contact and Website Information

If you have questions, please call (406) 444-4077.

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](#) on the Provider Information website for additional DPHHS contact numbers.