



Department of
**HEALTH &
HUMAN SERVICES**

Division of
Medicaid
Services

To: NH Medicaid Enrolled Home Health Providers
From: NH Division of Medicaid Services
Date: June 26, 2026
Subject: Advance Notice Process for Reductions in Previously Authorized Home Health Services

Effective immediately, members and their families will receive advance notice whenever there is a reduction in previously authorized home health service hours. This notice period is intended to provide sufficient time for members, families, and care teams to review and adjust the member's plan of care before any reduction takes effect.

When authorized home health service hours are reduced from the amount approved on the most recent authorization:

- The member will receive 30 business days' advance notice before the reduction is implemented. The notice period begins on the date the denial or partial denial letter is issued.
- The member's existing authorized hours will remain in effect for at least 30 business days from the date the denial or partial denial letter is issued.

This advance notice period applies to all home health services, including:

- Private Duty Nursing (PDN)
- Visiting Nursing Services
- Licensed Nursing Assistant (LNA) Services
- Personal Care Attendant (PCA) Services
- Personal Assistant Services

Providers should be aware of this notice period when supporting members and families through any changes to authorized service levels and care planning.

If there are questions on how one of the NH Medicaid Managed Care Organizations (MCO) handles the above information, please reach out to your MCO provider representative.

If there are any questions on this notice, please contact the Provider Relations Unit at (603) 223-4774 or (866) 291-1674.

Thank you,

NH Medicaid Provider Relations