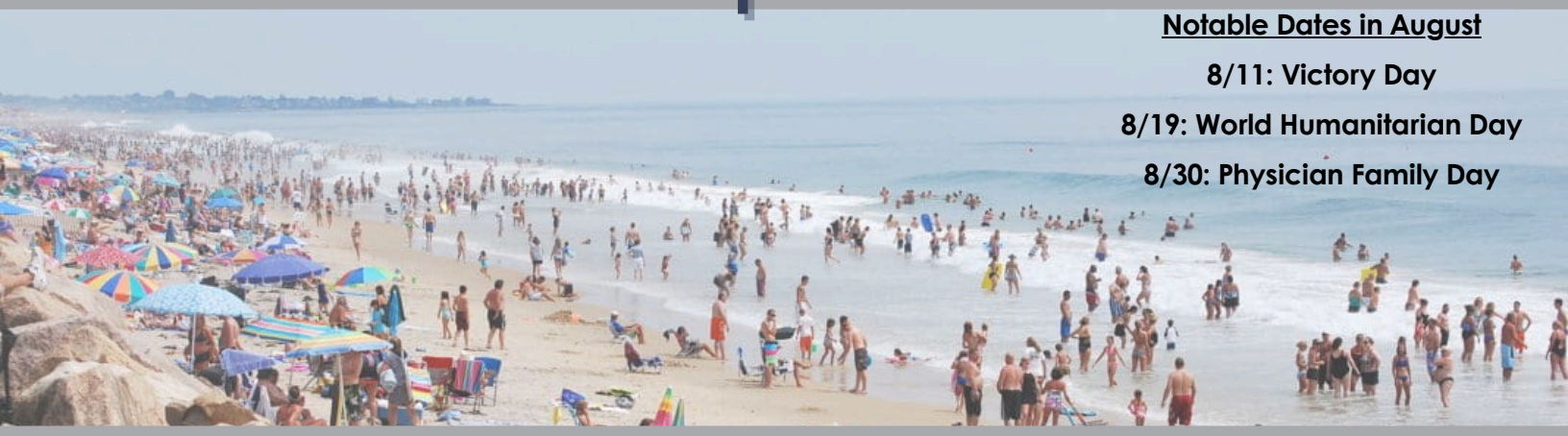
Rhode Island Medicaid Program

Provider Update

August 2025 • Vol 391



Notable Dates in August

8/11: Victory Day

8/19: World Humanitarian Day

8/30: Physician Family Day

what's new?

NEW: Federal Compliance Advisory Group

Coming Soon: Provider Enrollment to Utilize DocuSign

Update on PDPM User Testing Remittance Advice

New Drug Status Changes

Telehealth Procedure Code Updates

Rhode Island Medicaid Program Provider Update ARCHIVES

State Offices and The RI Medicaid Customer Service Help Desk/Call Center will be closed in observance of the following Holidays in 2025:

Victory Day	Monday, August 11th
Labor Day	Monday, September 1st
Columbus Day	Monday, October 13th
Veteran's Day	Tuesday, November 11th
Thanksgiving Day	Thursday, November 27th
Christmas Day	Thursday, December 25th

The RI Medicaid Health Care Portal (HCP) is available 24 hrs./7 days for Member Eligibility, Claim Status, View Remittance Advice and View Remittance Advice Payment Amount. Click here for the HCP login page. If you're a provider enrolled in the Medicaid program and provide services to the community, and you do not have a trading partner number to access the health care portal, please consider enrolling for one. You could benefit in using the web services for eligibility verification, claim status and other important information to support your billing needs.

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EOHHS Community Newsletter

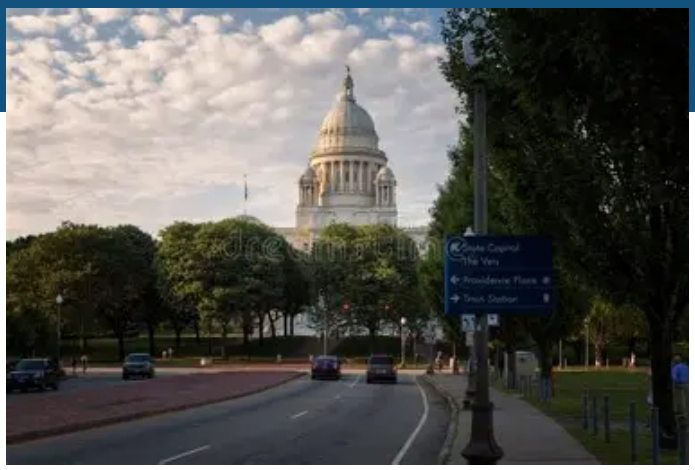
Each quarter, we distribute a community newsletter that provides detailed updates from EOHHS, RI Medicaid, and our sister agencies. Our newsletter establishes a regular cadence to connect with community partners and stakeholders by providing them with up-to-date and pertinent information about health and human services initiatives, programs, and related engagement and outreach activities.

Sign up for EOHHS' Community Newsletter to stay updated on health and human services initiatives, programs, and outreach efforts! It's the best way to stay in the know about all our community-focused work.

SUBSCRIBE

To subscribe, please click the subscribe button. Please include your National Provider Identifier (NPI) and the primary type of services you provide. Please put "Subscribe" in the subject line of your email. In addition to the *Provider Update*, you will also receive any updates that relate to your provider type.

Federal Compliance Advisory Group



The Rhode Island Executive Office of Health and Human Services (EOHHS), in consultation with the Office of Governor Dan McKee, formed the Federal Compliance Advisory Group in July 2025 to assist in the review and analysis of potential impacts of any Federal actions related to the Medicaid Program.

The Federal Compliance Advisory Group will also review the impact of Federal changes on Supplemental Nutrition Assistance Program (SNAP), as well as our health insurance exchange and other impacted programs.

The group is chaired by EOHHS Secretary Richard Charest and is led in conjunction with Medicaid Director Kristin Sousa and Department of Human Services (DHS) Director Kimberly Brito. Additional subject-matter experts and leaders from across sectors have been invited to participate based upon their experience, interest, and commitment to safeguarding Rhode Island's health and human services system.

EOHHS is confident that the efforts of this Federal Compliance Advisory Group will help us navigate the changing policy landscape in a way that upholds community voice on behalf of Rhode Islanders.

Information about the meetings of the Federal Compliance Advisory Group will be posted **on this web page**. Please check back for updates.

Important Update: Provider Enrollment Process Enhancement Coming Soon

We're excited to announce that Provider Enrollment will soon be implementing an improved process that will streamline how you add attending physicians to your practice groups.

What's Changing:

We are transitioning from paper applications to DocuSign electronic forms, making the enrollment process:
• Faster and more efficient
• Easier to track and manage

What You Need to Know:

A new electronic process for adding attendings to groups using **DocuSign** is currently in development. This digital transformation will eliminate the need for paper-based applications. Implementation details will be available soon, along with a **Provider New Enrollment Grid**, to help break down the enrollment requirements into an easy to navigate layout.

Next Steps:

Please monitor the RI EOHHS Provider Enrollment page regularly for:
- Official launch announcements
- Step-by-step instructions for the new DocuSign process
- Important dates and deadlines
- Training resources and support materials

We appreciate your patience while we roll out these improvements. Our goal is simple: to make the enrollment process quicker and easier for Rhode Island Medicaid providers.

Questions? Contact Provider Enrollment at: **rienrollment@gainwelltechnologies.com**

Stay tuned for more details coming soon!

July 2025 - July 2026 Payment and Processing Schedule

To access the current, as well as past, payment and processing schedules, please click **here** or visit: https://eohhs.ri.gov/providers-partners/billing-and-claims.

MONTH	LTC Claims Due at Noon	EMC CLAIMS Due by 5:00PM	EFT PAYMENT
		7/04/2025	7/11/2025
July	7/10/2025	7/11/2025	7/18/2025
		7/25/2025	8/01/2025
August	8/7/2025	8/8/2025	0815/2025
		8/22/2025	8/29/2025
September	9/4/2025	9/5/2025	9/12/2025
		9/19/2025	9/26/2025
October		10/3/2025	10/10/2025
	10/9/2025	10/10/2025	10/17/2025
		10/24/2025	10/31/2025
November	11/6/2025	11/7/2025	11/14/2025
		11/21/2025	11/28/2025
December	12/4/2025	12/5/2025	12/12/2025
		12/19/2025	12/26/2025
January		1/2/2026	1/9/2026
	1/8/2026	1/9/2026	1/16/2026
		1/23/2026	1/30/2026
February	2/5/2026	2/6/2026	2/13/2026
		2/20/2026	2/27/2026
March	3/5/2026	3/6/2026	3/13/2026
		3/20/2026	3/27/2026
April		4/3/2026	4/10/2026
	4/9/2026	4/10/2026	4/17/2026
		4/24/2026	5/1/2026
May	5/7/2026	5/8/2026	5/15/2026
		5/22/2026	5/29/2026
June	6/4/2026	6/5/2026	6/12/2026
		6/19/2026	6/26/2026
July		7/3/2026	7/10/2026
	7/9/2026	7/10/2026	7/17/2026
		7/24/2026	7/31/2026

Pediatric Rate Changes

Effective July 1, 2025, the pediatric rates (program MPR010) will change to the rates displayed below:

Procedure Code	Code Description	Rate
99202	OFFICE OR OTHER OUTPATIENT VISIT FOR THE EVALUATION AND MANAGEMENT OF A NEW PATIENT, 15 min	$71.74
99203	OFFICE OR OTHER OUTPATIENT VISIT FOR THE EVALUATION AND MANAGEMENT OF A NEW PATIENT, 30 min	$111.55
99204	OFFICE OR OTHER OUTPATIENT VISIT FOR THE EVALUATION AND MANAGEMENT OF A NEW PATIENT, 45 min	$167.07
99205	OFFICE OR OTHER OUTPATIENT VISIT FOR THE EVALUATION AND MANAGEMENT OF A NEW PATIENT, 60 min	$220.49
99211	OFFICE OR OTHER OUTPATIENT VISIT FOR THI .UATION AND MANAGEMENT OF AN ESTABLISHED PATIENT	$23.38
99212	OFFICE OR OTHER OUTPATIENT VISIT FOR THE EVALUATION AND MANAGEMENT OF AN ESTABLISHED PATIENT, 10 min	$56.51
99213	OFFICE OR OTHER OUTPATIENT VISIT FOR THE EVALUATION AND MANAGEMENT OF AN ESTABLISHED PATIENT, 20 min	$91.22
99214	OFFICE OR OTHER OUTPATIENT VISIT FOR THE EVALUATION AND MANAGEMENT OF AN ESTABLISHED PATIENT, 30 min	$128.27
99215	OFFICE OR OTHER OUTPATIENT VISIT FOR THE EVALUATION AND MANAGEMENT OF AN ESTABLISHED PATIENT, 40 min	$179.93
99381	INITIAL EVALUATION AND MANAGEMENT OF A HEALTHY INDIVIDUAL REQUIRING A COMPREHENSIVE HISTORY, new patient infant	$109.06
99382	INITIAL EVALUATION AND MANAGEMENT OF A HEALTHY INDIVIDUAL REQUIRING A COMPREHENSIVE HISTORY, new patient 1-4 yrs	$114.27
99383	INITIAL EVALUATION AND MANAGEMENT OF A HEALTHY INDIVIDUAL REQUIRING A COMPREHENSIVE HISTORY, new patient 5-11yrs	$118.60
99384	INITIAL EVALUATION AND MANAGEMENT OF A HEALTHY INDIVIDUAL REQUIRING A COMPREHENSIVE HISTORY, new patient 12-17yrs	$133.06
99385	INITIAL EVALUATION AND MANAGEMENT OF A HEALTHY INDIVIDUAL REQUIRING A COMPREHENSIVE HISTORY, new patient 18-39 yrs	$129.40
99391	PERIODIC REEVALUATION AND MANAGEMENT OF A HEALTHY INDIVIDUAL REQUIRING A COMPREHENSIVE HISTORY, established patient infant	$97.76
99392	PERIODIC REEVALUATION AND MANAGEMENT OF A HEALTHY INDIVIDUAL REQUIRING A COMPREHENSIVE HISTORY, established patient age 1-4	$104.02
99393	PERIODIC REEVALUATION AND MANAGEMENT OF A HEALTHY INDIVIDUAL REQUIRING A COMPREHENSIVE HISTORY, established patient age 5-11	$104.02
99394	PERIODIC REEVALUATION AND MANAGEMENT OF A HEALTHY INDIVIDUAL REQUIRING A COMPREHENSIVE HISTORY, established patient age 12-17	$113.56
99395	PERIODIC REEVALUATION AND MANAGEMENT OF A HEALTHY INDIVIDUAL REQUIRING A COMPREHENSIVE HISTORY, established patient age 18-39	$116.77

For more information on Pediatric Physician Rates and other Fee Schedules, please visit: https://eohhs.ri.gov/providers-partners/fee-schedules, or click here.

Community Health Worker Program Changes - Effective May 2025

Effective **May 2025**, the Rhode Island Medicaid Program will implement updated requirements for Community Health Worker (CHW) services as part of ongoing efforts to strengthen program integrity, align with national best practices, and ensure high-quality, medically necessary care.

Rhode Island Medicaid CHW Services involve direct, non-clinical support provided by certified CHWs to Medicaid beneficiaries. These services include health promotion and coaching, health education, training, and health system navigation intended to improve health outcomes, promote preventive care, and support individuals in navigating healthcare and social services systems.

Effective **May 19, 2025**, Medicaid will only reimburse services with direct engagement and clear medical necessity documentation. Medicaid will discontinue reimbursement for CHW services not delivered directly to the Medicaid beneficiary. To ensure billing accuracy and compliance, EOHHS will implement additional safeguards, including enforcing HIPAA -compliant service delivery settings, preventing billing for overlapping or redundant services, appropriate use of telehealth, and strengthening documentation requirements to align with federal Medicaid rules. Please see below for a detailed timeline of these changes

Effective May 19, 2025:
- Daily service limit of no more than two (2) hours per day per beneficiary.
- Standing orders will no longer be allowed.
- All CHW services must be individually authorized by a Licensed Practitioner of the Healing Arts (LPHA) who has direct knowledge of the beneficiary's needs.
- Enhanced billing rate (modifier U3) for new patient visits will sunset and no longer be applicable.
- Discontinuation of multidisciplinary care and collateral services

Effective May 23, 2025:
- All new and revalidated CHWs applicants must complete a Bureau of Criminal Identification (BCI) background check as a condition of Medicaid enrollment.

Effective July 1, 2025:
- A monthly limit of no more than twelve (12) hours per month (48 units) per Medicaid beneficiary.
- CHW services must be billed under newly designated service categories using specific procedure codes: S9445 (Individual Health Promotion & Coaching or Health Education and Training), S9446 (Group Health Promotion & Coaching or Health Education and Training), and H0038 (Individual Health System Navigation).
- Group-based CHW sessions will be limited to no more than eight (8) Medicaid beneficiaries per session. Individualized documentation and LPHA authorization will be required for each participant.

Effective October 1, 2025:
- All CHWs must obtain full certification by the Rhode Island Certification Board (RICB). Transitional certification pathways will sunset, and CHWs must achieve full certification by this date to remain eligible. Note: transitional certification eligibility will end of May 19th and all newly enrolled CHWs must be fully certified by May 19th.
- All CHWs must possess a valid National Provider Identifier (NPI).

Effective July 1, 2026:
- Electronic Visit Verification (EVV) will be required for CHW services delivered in a home setting. EVV compliance will be mandatory for Medicaid reimbursement of home visits.

Summary of Key Dates:

Change	Effective Date
2- Hour Daily Service Limit	May 19, 2025
Sunset of U3 Modifier	May 19, 2025
No Standing Orders Allowed	May 19, 2025
Collateral Services & Multidisciplinary Care Discontinued	May 19, 2025
BCI Background Check Requirement	May 23, 2025
12- Hour Monthly Service Limit	July 1, 2025
New Billing Codes & Categories (S9445, S9446, H0038)	July 1, 2025
Group Size Limit (8 Beneficiaries)	July 1, 2025
Full RICB Certification Required for Transitional Certification	October 1, 2025
NPI Required	October 1, 2025
EVV for Home Visits Required	July 1, 2026

All compliance dates can be found in the revised CHW Provider Manual and Section 9 (Compliance Calendar) for detailed reference.

The Rhode Island Medicaid CHW Program Manual (Version 4.1) is available here: **CHW Program Manual 4.1**

For additional information, please contact EOHHS Provider Services:

riproviderservices@gainwelltechnologies.com

Attention Nursing Home, Hospice and RICLASS Providers – CSM Users

EOHHS had requested that Gainwell move the Nursing Home Admission/Discharge slip functionality from Community Supports Management (CSM) web application to the Healthcare portal (HCP). This included moving the Nursing Home Admission/Discharge Dashboard currently used by case managers to update the statuses of current slips.

Effective June 23, 2025, RI Gainwell moved the Admission/Discharge Slip process and Dashboard from the previous CSM platform to a new admission/discharge slips web page and dashboard in the HCP. Today providers who have trading partner IDs will have access to enter Admission/Discharge Slips on the Healthcare portal.

In addition to providers using the new platform, Case workers and Case Managers will also access the Admission/ Discharge Dashboard allowing them to update the status of existing slips.

Important Information:

• If you do not currently have access to the healthcare portal but use the CSM platform, the primary/master user of the trading partner number will need to add you as a delegate user of the portal. Once you have been added as a delegate user to the healthcare portal, you will need to register. For instructions on how to register select RI Medicaid Healthcare Portal.

• As the primary/master user of the health care portal, you will need to add new delegate users and provide them with the information needed to register their information creating a security profile. For instructions on how to add delegate users select RI Medicaid Healthcare Portal. Once the new function has moved to production (Winter 2025) you will check off the new function Admit/Discharge Role for your delegate users.

If you do not have access to the new system or drop-down functions, please email: riediservices@gainwelltechnologies.com

When contacting support, please include your Trading Partner ID (TP ID) and National Provider Identifier (NPI)

Nursing Home Provider User Acceptance Testing for Patient Driven Payment Model Implementation

Effective **October 1, 2025**, the Centers for Medicare & Medicaid Services (CMS) will no longer support the Resource Utilization Group (RUG) model. Instead, CMS will support the Patient Driven Payment Model (PDPM)—and RI Medicaid will adopt this model.

To support this transition, RI Medicaid invited Nursing Homes, Hospice Providers, and MDS vendors to participate in PDPM User Acceptance Testing (UAT) during July 2025.

During the Test Period, Participants were able to:
Submit June 2025 production claim files to a test environment.

At conclusion of the Test Period, Participants will be able to:
Compare PDPM-based test payments with RUG-based production payments using the Remittance Advice.

Why Participation Matters
We strongly encouraged providers—especially those responsible for MDS data updates—to take part in UAT. This testing will offer critical insight into how claims will be processed under PDPM starting October 1, 2025.

(Continued on next page)

Nursing Home Provider User Acceptance Testing for Patient Driven Payment Model Implementation (continued)

When will I be able to access this information?

Gainwell will be conducting the first financial run for PDPM test claims on Wednesday, July 30, 2025. Please review the following important instructions and deadlines:

Submission Deadline

- All PDPM test claims must be submitted by:
  - Tuesday, July 29, 2025, no later than 5:00 PM (ET)
- Do NOT submit any claims on:
  - Wednesday, July 30, 2025
- (Claims submitted on this day will not be included in the financial run.)

Remittance Advice (RA) Availability

- RA will be available to view on:
  - Thursday, July 31, 2025
- Where to view:
  - Log into the testing environment of the Health Care portal using your Trading Partner number (beginning with 800000).
- Testing Portal Link:
  - **HCP Provider Portal > Home**
    - (Please ensure you are accessing the test environment, not production.)

What should I be looking for when reviewing my test Remittance Advice?

For paid claims:

PDPM Code - Verify that it matches the PDPM you were expecting. This can be determined by looking at the PDPM code on the assessment record associated for the June 2025 period.

Paid Amount - Verify that the paid amount is the appropriate amount based on the rate information OHHS has provided to you previously based on PDPM code minus any patient liability.

For suspended claims:

Edit 252 – "PDPM / Rug Code Missing or invalid (ZZZZZ/AAA)" edit will stamp when there is no PDPM code on file or PDPM code ZZZZZ is determined. This indicates, there is no active assessment for the dates of service, or the assessment record contained a ZZZZZ or blank PDPM code.

Edit 263 – "PDPM/RUG Provider Rate not on file" edit will stamp when there is no active rate for the provider on file.

For denied claims:

EOB 916 – "PDPM/RUG code cannot be determined" will stamp on the denied claim when there is no PDPM code on file or a ZZZZZ PDPM code is found for the dates of service billed.

EOB 918 – "PDPM/RUG Provider Rate not on file" will stamp on the denied claim when there is no provider rate on file.

Questions?

Please find a copy of the PDPM Information Guide **here**. This current version of the guide has been updated since the April 15th provider communication email.

If you have any further questions, please contact:

For EDI / 837 submissions, questions, or issues send an email to: **riediservices@gainwelltechnologies.com**

For other provider related questions send an email to: **marlene.lamoureux@gainwelltechnologies.com**

Attention FFS Pharmacy Providers – Stand Alone Vaccine Counseling

The Rhode Island Medicaid Fee-for-Service (FFS) program will be implementing the Stand-Alone Vaccine Counseling project April 22, 2025. This project allows pharmacies to be reimbursed for vaccine counseling services using the Service Billing (S1) and Service Reversals (S2) Transactions on the NCPDP transaction standard for the services listed below.

This implementation is necessary due to the requirements posed in the CMS SHO #22-002 and the Public Readiness and Emergency Preparedness (PREP) Act which require stand-alone counseling for COVID-19 and state approved vaccines under Medicaid Early Periodic Screening, Diagnostic, and Treatment (EPSDT) benefit where the recipient is a Medicaid beneficiary under the age of 21.

The RI FFS payer sheet was updated to reflect new values that will be allowed for processing the following HCPCS codes:

- G0314, COVID 19, ages under 21, 16 to 30 minutes
- G0315, COVID 19, ages under 21, 5 to 15 minutes
- G0312, ages under 21 (Non-COVID), 5 to 15 minutes
- G0313, ages under 21 (Non-COVID), 16 to 30 minutes

The RI FFS payer sheet has been updated to reflect new values that will be allowed for this processing.

Link: **Payer_Sheet_D.0.Revised 04.08.2025.pdf**

If you have any questions, please contact Karen Mariano, RPh at **karen.mariano@gainwelltechnologies.com**.

Meeting Schedule: Pharmacy and Therapeutics Committee and Drug Utilization Review Board

The next meeting of the Pharmacy & Therapeutics Committee (P&T) is scheduled for:

Date: September 9, 2025

In Person Registration on site: 7:30 AM

Meeting: 8:00 AM

Location: Executive Office of Health and Human Services, Virk's Bldg., 3 West Road, Cranston, RI

2025 Meeting Dates:

September 9, 2025
December 2, 2025

The next meeting of the Drug Utilization Review (DUR) Board is scheduled for:

Date: September 9, 2025

In Person Registration on site: 10:15 AM

Meeting: 10:30 AM

Location: Executive Office of Health and Human Services, Virk's Bldg., 3 West Road, Cranston, RI

Drug Status Changes Effective July 1, 2025

The following drugs changed status on the RI Medicaid Fee-for-Service Preferred Drug List (PDL) effective *July 2025*

Antibiotics, Vaginal **Changed status to Preferred** Cleocin cream	**Antifungals, Topical** **Changed status to Preferred** tolnaftate cream OTC
Antivirals, Oral **Changed status to Preferred** Paxlovid Tab DS PK	**Bronchodilators, Beta Agonist** **Changed status to Preferred** albuterol HFA (Proventil)
Cephalosporins and Related Antibiotics **Changed status to Preferred** cefpodoxime tablet	**Hepatitis C Agents** **Changed status to Non-Preferred** Pegasys syringe Pegasys vial ribavirin capsule ribavirin tablet
Rosacea Agents, Topical **Changed status to Non-Preferred** metronidazole gel	**Steroids, Topical High** **Changed status to Preferred** betamethasone dipropionate ointment
To view the entire Preferred Drug List please check the Rhode Island EOHHS Website at: http://www.eohhs.ri.gov/ProvidersPartners/GeneralInformation/ProviderDirectories/Pharmacy.aspx	

NPPES Service Address Information

Providers must update or change their primary and secondary address information in their NPI Registry in accordance with Program Integrity and state rules for Medicaid applications.

- If you are a new enrollee in Medicaid, Managed Care, or OPR, please make sure that the practice location(s) you are using on your application is/are current on your NPPES letter. The NPPES letter must include the right service location(s) for the group, facility, individuals, and associated providers.
- When conducting a revalidation, please make sure to review your NPPES Letter and, if required, amend the service location(s).
- When submitting address changes, please make sure to update your NPPES letter with the updated address.

If you need further assistance on making changes in NPPES you can call 800.465.3203 or email them at customerservice@npienumerator.com.

Ownership and Control Information:

Please make sure to include the following details for Ownership and Control if you are applying for RI Medicaid for the first time or revalidating. Question 12 on the enrollment application, "Is there an Owner/Administrator, Agent of the Provider, Managing Employee or Officer for the Corporation?" The answer should always be YES. All owners, board members, and managing employees must be disclosed. Provider Enrollment will require disclosures, such as Name, Title, DOB, and SSN for all owners, board members, and managing employees, in order to proceed with the application screening process. Filling out Sections A through E is required, especially if there are several owners, managing employees or board members. You must hit the Add button which allows you to add up to 25 people.

If you are the Sole Owner, list yourself and add that information in the Title field.

If you are a Hospital, Lab, Free Standing Dialysis Center, Free Standing Ambulatory, you will need to list the Lab Director's information in question 12 including Name, SSN, and DOB.

Recipient Information:

Recipient information is required for Out of State Providers, Backdating Effective Dates, or Pharmacies with Specialty Drugs

A recipient must be provided including Name, DOB, Date of service (within that effective date month), 10 digit MID, and ICD 10 diagnosis code. This can be located in the disclosure section under question # 5, and all recipient information **A-F MUST** be completed within the application.

A claim can also be attached to the application which is helpful to the Provider Enrollment specialist when screening.

Address Changes for Moderate/High Risk Providers:

Per CMS guidelines, an unannounced site inspection from the state is required if a moderate or high-risk provider changes or adds a new location.

The list of codes has been updated since published in July 2025. Procedure Code T1015 has been removed from the exclusion list for telehealth.

Effective September 1, 2025, the codes in the table below can no longer be billed to RI Medicaid as a Telehealth Service. This includes all modifiers allowed for the codes.

Claims billed after 9/1/2025, regardless of date of service, with a place of service of 02 – Telehealth provided other than patient's home or 10 – Telehealth provided in the patient's home will be denied.

The denial code will be EOB code 065 - THE PLACE OF SERVICE CODE IS INVALID OR MISSING FOR THIS PROCEDURE.

Procedure Code	Description	Programs	Category
99600	UNLISTED HOME VISIT SERVICE OR PROCEDURE	Medicaid & FOP/RIDOH	Home Health
99600	UNLISTED HOME VISIT SERVICE OR PROCEDURE	Expediated Service	Home Health
H2014	SKILLS TRAINING AND DEVELOPMENT, PER 15 MINUTES	Developmental Disabilities	Specialized PT Consult
H2014	SKILLS TRAINING AND DEVELOPMENT, PER 15 MINUTES	CAITS/CFIT	Specialized PT Consult
H2014	SKILLS TRAINING AND DEVELOPMENT, PER 15 MINUTES	HBTS/ABA	Specialized PT Consult
H2031	MENTAL HEALTH CLUBHOUSE SERVICES, PER DIEM	Clubhouse	Behavioral Health
H2022	COMMUNITY BASED WRAP AROUND SERVICES, PER DIEM	DCYF	Behavioral Health

Further guidance on Telemedicine Billing can be found in the EOHHS website Provider Manuals & Guidelines | Executive Office of Health and Human Services and linked here: Telemedicine Billing Guidance.pdf

Attention Inpatient and Outpatient Hospital Providers: Rate Increases

Inpatient Hospital Providers

The inpatient hospital DRG base rate has been increased to $15,414.00, effective 7/1/2025. The DRG Calculator located on the **EOHHS website** has been updated to reflect the change.

If you have questions, please contact the Customer Service Help Desk at 401-784-8100 or for in-state toll calls 800-964-6211 or your Provider Representative.

Outpatient Hospital Providers

The APC rates were increased by 3.4% above their current level, effective 7/1/2025. The new rates can be found on the EOHHS website.

If you have questions, please contact the Customer Service Help Desk at 401-784-8100 or for in-state toll calls 800-964-6211 or your Provider Representative.

Attention Community Health Work Providers: Rate Increase

EOHHS has implemented a rate increase for community health worker services. The rate increase is reflected in the following procedure codes and modifier combinations below. Please begin billing these rates **effective 7/1/2025**, in order to be reimbursed at these higher rates for dates of service 7/1/2025 and moving forward.

Procedure Code	Description	Modifier	Rate	Units	Unit Type
S9445	Individual - Health Promotion & Coaching Individual -Health Education & Training	U2- Health Promotion & Coaching U4- Health Education & Training	$27.36	Minimum= 1 Maximum=4	30-minute session (≥25 min)
S9446	Group - Health Promotion & Coaching Group-Health Education & Training	U2- Health Promotion & Coaching U4- Health Education & Training	$10.02	Minimum= 1 Maximum=4	30-minute session (≥25 min)
H0038	Health System Navigation	None	$13.68	Minimum= 1 Maximum=8	15-minute unit

If you have any questions, please reach out to your CHW Provider Representative, Andrea Rohrer: andrea.rohrer@gainwelltechnologies.com

To ensure the RI Medicaid Provider Update remains concise, relevant, and easier to navigate, we are archiving older articles. This allows us to focus on delivering the most essential news and timely updates, improving the flow of information and better serving the needs of the Provider community. Archiving helps keep each issue brief and targeted, so providers can quickly access the updates that matter most. Links to past articles are available below for your reference.

The Rhode Island Executive Office of Health and Human services EOHHS has a dedicated web page for Providers and Partners offering a wealth of information on Medicaid, Health Care, and Human Services here: RI EOHHS Providers and Partners. Resources including provider manuals, forms and applications, policy updates billing information and training opportunities. Whether you're a Healthcare Provider, Social Service Agency, or Community Organization this web page is your one stop shop for staying up to date on the latest EOHHS and Provider news and initiatives.

Chiropractic Providers

Chiropractor Provider Manual

Chiropractor PA Form

Dental Providers

RI EOHHS Dental Services Page

RI Medical Assistance Dental PA Form

ADA Dental Claim Form

Pediatrics

Families with Children

Katie Beckett

Provider Enrollment

RI EOHHS Provider Enrollment Page

Provider Change of Information Form

Provider Revalidation FAQs