



Rhode Island Executive Office of Health and Human Services
3 West Road, Virks Building, Cranston, RI 02920
phone: 401.462.5274 fax: 401.462.3677

MEMORANDUM

TO: Rhode Island Home Care Providers

FROM: Kristin Pono Sousa, Medicaid Program Director

CC: John Bonin, Nicole Nelson, Jane Morgan, Mark Kraics

DATE: January 31, 2025

SUBJECT: Medicaid Fee-For-Service Electronic Visit Verification Automated Claims Validation

The 21st Century Cures Act requires that electronic visit verification (EVV) systems capture six (6) data points to comply with EVV program requirements from the Center for Medicare and Medicaid Services (CMS). As such, the following must be validated on each claim:

1. Service Type;
2. Individual receiving the service;
3. Date of Service;
4. Location of service delivery (should be place of service = HOME);
5. Individual providing the service; and,
6. Begin and end times of service (Log in and log out time matches what is being billed, for example, two hours of service are being billed, there should be a log in and log out to match the two hours of billing).

This memo serves as formal notice to home care providers and home health agencies that starting with claims with dates of service on **April 1, 2025**, and moving forward, RI Medicaid will begin performing automated claims validation on Fee-for-Service billing to identify if the six (6) data elements required by EVV are present to ensure compliance with the 21st Century Cures Act.

If the automated claims validation process determines that there is not a match for the six (6) required data elements for EVV and your claim suspends, your remittance will show one of three error codes:

- ESC 994 - EVV Fields Not Yet Found
- ESC 995 - Missing All EVV Fields
- ESC 996 - One or More EVV Fields Missing



Once EVV edits are active a provider's claim will suspend if:

- You do not have an EVV record on file.
- You do not have all six (6) data points required for an EVV record.
- The EVV records service type, CPT/HCPCS code does not match the claim submitted.

These codes will suspend the claim for thirty (30) days to validate if EVV data is received, is corrected, or continues to be incorrect or missing. It is the providers responsibility to review these error codes and make necessary corrections. If EVV data continues to be incorrect or missing after 30 days, the claim will deny.

If you need EVV technical assistance and use the Sandata application, please e-mail RIcustomercare@sandata.com. If you use a third party application please e-mail RIaltevvp@sandata.com or refer to the Alt EVV addendum [RI Alternate EVV Specifications 4.2](#).

We appreciate your cooperation with this effort.

