



State of Vermont
Agency of Human Services
280 State Drive, Center Building
Waterbury, VT 05671-1000

Global Commitment Register

March 24, 2025

GCR 24-103
FINAL

Electronic Visit Verification DAIL Home Based Services-Claims Monitoring

Policy Summary:

The Vermont Medicaid program is implementing up front claims monitoring for electronic visit verification (EVV) for the delivery of additional home-based services administered by the Department of Aging and Independent Living (DAIL).

Effective April 1, 2025, the Medicaid Management Information System (MMIS) will deny claims for the consumer or surrogate-directed, agency-managed, and self-managed home-based personal care services that require EVV data collection. EVV systems must be used to verify data at the time of an in-home visit.

The effective date of this change was moved from January 1, 2025, to April 1, 2025, due to unanticipated system delays.

Programs include:

- Developmental Waiver Services
- Family Managed Respite
- Adult Family Care Respite

EVV systems must verify:

- Type of service performed
- Date of service
- Time the service starts and ends.
- Location of service delivery (typically using caller-ID or Global Positioning System (GPS))
- Individual providing the service
- Individual receiving the service

The EVV requirement applies to all Medicaid State Plan and Global Commitment 1115 Waiver authorized services that provide in-home assistance with activities of daily living and instrumental activities of daily living. This includes personal care, and personal assistance, as defined in 42 CFR §440.167. EVV is not required for live-in caregivers, or for services delivered outside of the home.

Designated Agencies, Specialized Service Agencies, and ARIS Solutions were required to collect EVV data for these additional in-scope program services effective June 15, 2024. Staff continue to work closely with the agencies and providers to assure collection and reporting of EVV data for these programs. This change implements the claims monitoring and payment recoupment process. See related [GCR 24-053 EVV Visit Verification DAIL Home Based Services](#).

Effective Date:

April 1, 2025

Authority/Legal Basis:

[Global Commitment to Health Waiver](#)

[Sec. 12006 of the 21st Century CURES Act](#)

Population Affected:

Developmental Services and Respite Program participants.

Fiscal Impact:

This change is expected to be budget neutral.

Public Comment Period:

The public comment period ended December 27, 2024. No comments were received.

Additional Information:

[Electronic Visit Verification \(EVV\) | Department of Vermont Health Access](#)